Ministry of the Attorney General

Court Services Division

Annual Report 2002-03

Ontario

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Message from the Deputy Attorney General

This is a most appropriate time for the Court Services Division to have undertaken to publish an Annual Report on its activities. The Division has made an ambitious commitment to change and has put in place a multi-year planning process to map out how change will be implemented. The Division's first Five-Year Plan is included in this Report. The Plan will be reviewed and updated every year, in consultation with the judiciary, our partners and with court users, and the updated Plan will be published annually in this Report.

I am delighted that the Division has undertaken this change process. I think that the initiatives identified for implementation over the next five years are the right ones to fulfill the goals and standards that the Division has set for itself and that they are achievable given the resources at our disposal.

Bringing about successful change in the public service is much more complicated than in the private sector. This is due to a number of factors. Government is bigger than most businesses and it has to manage a much more diverse array of activities. Further, it operates in the public eye. However, I think that the most important reason that change is so complicated for us lies in the difficulty of quantifying our bottom-line concerns.

The public service does, of course, have bottom-line concerns, but they are complex. Governments must consider a wider range of interests and constituencies and sometimes these interests and constituencies are in conflict with one another. I think this is particularly true for us in the justice sector. Our bottom line involves not only effective use of resources but also the integrity of the justice system itself. That is, we have a qualitative bottom line, not just a quantitative one. We have to resist the impulse to substitute the measurable for the desirable: a fixation on quantification obscures the qualitative. This is not a trivial challenge.

Further, while the bottom line is there, the means to get there are not fully within our control. Not only must we weigh different, and perhaps conflicting, priorities, we are also in no position to unilaterally impose the priority concerns that we identify. We do not own the justice

system. The concerns of the bench, the bar, victims of crime, the police, social agencies and others arise out of the differentand discrete roles that they each play. We have our own particular concerns as well, but our priorities must be negotiated carefully with the other independent yet interdependent institutions that make up the system. We must be conscientious about addressing the concerns of those others while at the same time not appeanng to interfere in matters that are beyond our authority. It's a fine line to walk, given that we are also accountable to central agencies, the Legislature and the public generally for sound fiscal management and for our program and policy choices. We need to be very careful and thoughtful about how we approach change in this complex environment.

In light of these challenges, my advice to the Court Services Division has been twofold. First, I think we need to focus on change initiatives that are modest, small in scale and incremental. I'm all for thinking big, but we have to start small. I believe that a series of small steps can get us to our goals more surely than radical, systemic upheaval.

Second, I advised the Division to identify initiatives that build on what we already do well. Initiatives that reflect our existing infrastructure and interfere minimally with our normal way of doing things are more likely to be successfully embraced by our staff and those with whom we work in the courts.

I congratulate the Division on developing a Five-Year Plan that incorporates this approach to change and on the work it has successfully completed in the first year of the Plan. I will be very interested to see how this change process unfolds. And since the primary goal of the Court Services Division is to support the provision of high quality justice services to the public, I would welcome the views of those who read this Report and who have an interest in our work as it progresses.

Mark Freiman
Deputy Attorney General
March 31st, 2003

Forward by the

Assistant Deputy Attorney General

I am pleased to provide the Annual Report on the operations of the Ministry of the Attorney General's Court Services Division for the fiscal year April 1, 2002 to March 31, 2003.

The Court Services Division is one of the largest operational divisions in the Ontario Government. We are mandated to ensure fully staffed, fully functioning courts in over 250 locations across Ontario. We provide public information and filing services at court counters, maintain court records, provide courtroom support for the judiciary, manage juries, deliver civil and family mediation programs and enforce court orders, among other services.

Ontario's justice system has many strengths but its key feature is the calibre of men and women who labour every day in the administration of court services. Ontario's knowledgeable and fair-minded judiciary and its highly skilled and dedicated bar continue to offer the Ministry leadership and guidance. The excellent working relationships between the judiciary, the bar and the Ministry are key to maintaining one of the best court systems in the world. The Court Services Division is pleased to support the co-operative efforts of these independent, yet interdependent, participants in the justice system.

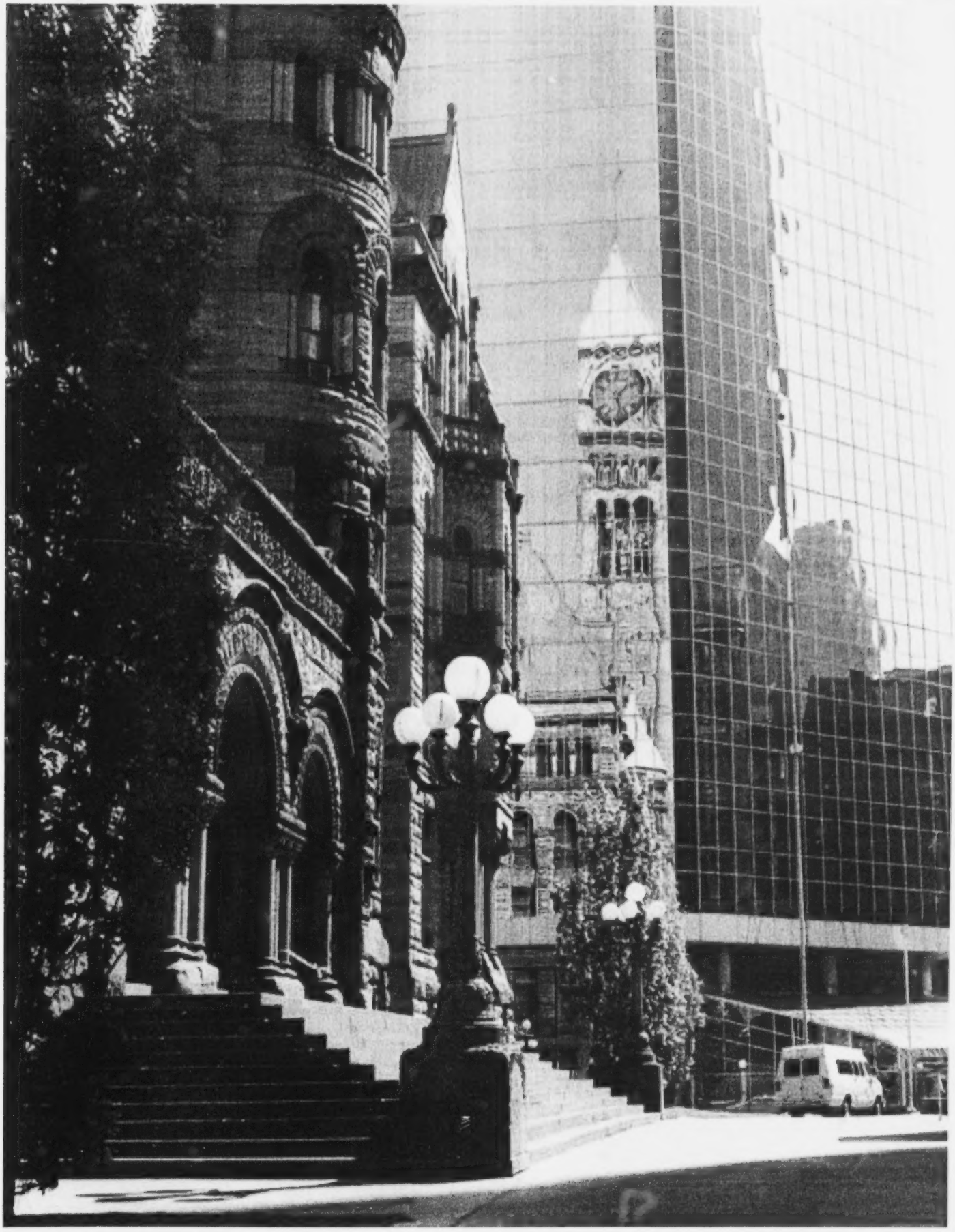
There are, of course, challenges in administering court services across Ontario's huge distances. Public concerns about access, delays and complexity in the justice system are our concerns too. We are taking action to improve our planning processes and manage these challenges in order to build a more effective, efficient and accessible Ontario court service.

Our Division has developed a detailed business planning process to keep our activities focused on results. Our new Five-Year Plan outlines the problems and prospects for the Division, establishes service standards and lists the initiatives we will implement to meet those standards. Our Plan reflects the goals of Ontario's local court managers and was developed in consultation with the judiciary. Key needs identified in the Plan include professionalizing our workforce, expanding access to court services through technology, and physically maintaining and improving our current system of courthouses across the province.

The Annual Report is part of our ongoing commitment to improve the accuracy, scope and accessibility of information on Ontario's Court Services Division and the operations of Ontario's courts. I trust you will find this report an informative overview of the programs and initiatives we are pursuing to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Debra Paulseth
Assistant Deputy Attorney General, Court Services Division
March 31st, 2003

Photo (opposite page): Ontario Court of Justice, Old City Hall, Toronto



Introduction to the Court Services Division

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

CSD operates the largest and busiest court system in Canada, and one of the largest in North America. Our core services include:

Court Office Services
CSD provides court office services in more than 250 communities across the province. Court staff schedule court cases at the direction of the judiciary, maintain court records and files, provide information to the public, and facilitate the delivery of key justice programs including the Victim/Witness Program, the Bail Program, Domestic Violence Courts, and Legal Aid.

Judicial and Courtroom Support
CSD provides administrative support to all judges of the Court of Appeal, the Superior Court of Justice and the Ontario Court of Justice and to justices of the peace. The Division also manages the jury system and provides courtroom support through court registrars, clerks, reporters, monitors and interpreters.

Mediation Programs
CSD manages the delivery of mediation services in the family and civil courts. Mandatory civil mediation is now part of the civil court process in Ottawa, Toronto and Windsor. As well, all unified family courts across the province offer family mediation services on a voluntary basis.

Enforcement Services
CSD administers the filing of writs of execution, enforces civil orders and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

The annual Opening of Courts Ceremony provides an opportunity for everyone in the legal community to pause and reflect on the daily work done in the courts. On January 6, 2003, Chief Justice McMurtry presided at the province's Opening of Courts Ceremony at the Metropolitan Toronto Courthouse at 361 University Avenue. Representatives from the judiciary, the bar, the federal and provincial governments, the police, the clergy, the media and social service agencies were in attendance. Attorney General David Young's address to the Chief Justices emphasized Ontario's commitment to an accessible justice system. "Let us redouble our efforts — within our specific roles and working together — to expand access to justice in our province. Let us accept and act on our responsibility to make the law and the justice system work for all the people of Ontario."

"The opening of the courts [is] an important reminder of the crucial role played by the administration of justice as a vital and irreplaceable foundation of a democratic society."

Chief Justice McMurtry, Opening of Courts Speech, January 2003
Photo (opposite page): Superior Court of Justice, Kingston

The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, has overall responsibility for the administration of the courts in Ontario. The Assistant Deputy Attorney General reports to the Deputy Attorney General, who in turn reports to the Attorney General.

Regional Structure

For the purpose of providing court services, Ontario is organized into six administrative regions.

Each region is responsible for:

- Delivering local criminal, civil and family court services
- Providing public information and filing services
- Maintaining court records, files, exhibits and databases
- Providing judicial support services, including courtroom and administrative support
- Managing juries
- Delivering civil and family mediation programs
- Enforcing court orders
- Managing fines, fees and trust funds
- Managing regional financial and human resources
- Identifying and co-ordinating regional facility plans
- Managing regional stakeholder communications
- Exchanging information and documents with external agencies
- Recruiting and training staff
- Implementing Divisional initiatives

Regional Directors

Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.

Director of Court Operations
Central East Region
Susan Lee

Director of Court Operations
Central West Region
Joanne Spriet

Director of Court Operations
East Region
Tom Fagan

Director of Court Operations
North Region
Jon Junkin*

Director of Court Operations
Toronto Region
Lori Newton

Director of Court Operations
West Region
Len Griffiths

* As of January, 2003, Paul Langlois and Robert Gordon are acting for Jon Junkin as co-directors of the North Region.

Regional Profiles

Central East

Located geographically to the north and east of Toronto, the Central East Region serves many of the communities of the Greater Toronto Area. The population growth rate in this area is among the highest in Canada.

Central West

Serving over 2.6 million residents, the Central West Region has the highest population of the six CSD regions. The Central West includes Pearson International Airport and numerous communities in the Greater Toronto Area.

East

The East Region is the second largest geographic region in Ontario, and has a significant francophone population. CSD in the East provides many services in French.

North

The North Region comprises 70 percent of Ontario's land mass and 10 percent of its population. The remote locations, winter travel conditions and unique population demographics present many program delivery challenges. To provide community-centred service in remote locations, court staff and members of the judiciary and the bar must travel extensively.

There are significant francophone and aboriginal populations in the North Region. Court services are regularly provided in French, Ojibway and Cree.

Toronto

The Toronto Region serves the City of Toronto. With a population of approximately 2.5 million people, the Toronto Region has the highest population density of the CSD regions. One in four immigrants to Canada settles in Toronto and the region is ethnically diverse.

The Toronto Region includes many high volume courts and houses many key justice system participants, including: the Court of Appeal for Ontario at Osgoode Hall; the Offices of the Chief Justices for the Court of Appeal, Superior Court of Justice and Ontario Court of Justice; the Provincial Legislature; the offices of the Provincial Law Society; and many large law firms.

Since the majority of Ontario commercial cases are heard in Toronto, the region has significant resources committed to civil case management, including a complement of Case Management Masters. Toronto also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

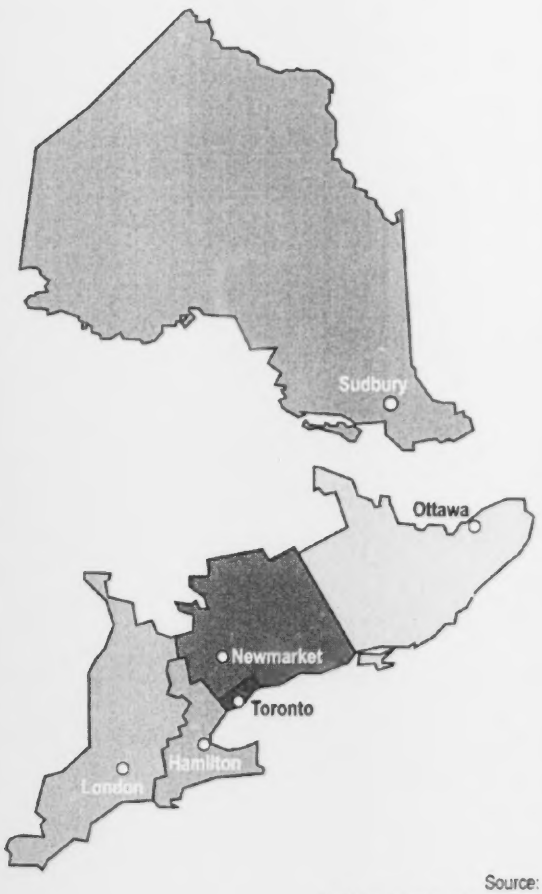
West

The West Region crosses three judicial regions and includes Sarnia and Windsor, both major border crossings between Canada and the United States. The volume of traffic fom trucks and cross-border commuters generates a high number of traffic charges in this region.

The West Region also houses Ontario's Central Jury Office, which is responsible for managing the selection of jury panels for courts across the province.

"I would like to thank all of my administrative staff and all of those who work in the courts of this province. I salute all Court Services Division staff, whose works often in difficult and adverse conditions, is absolutely essential to the proper functioning of the Court."

Chief Justice Lennox, Opening of Courts Speech, January 2003



Source:
Statistics Canada, 2001 Census
Map is not to scale.

Court Services Division Administrative Regions

North
Regional Centre: Sudbury
Population: 786,443
Area (km²): 802,379
Pop. Density (per km²): 0.98

East
Regional Centre: Ottawa
Population: 1,543,162
Area (km²): 35,299
Pop. Density (per km²): 43.72

Central East
Regional Centre: Newmarket
Population: 1,953,928
Area (km²): 25,810
Pop. Density (per km²): 75.70

Toronto
Regional Office: 720 Bay Street
Population: 2,481,494
Area (km²): 630
Pop. Density (per km²): 3,938.88

Central West
Regional Centre: Hamilton
Population: 2,539,187
Area (km²): 10,662
Pop. Density (per km²): 238.15

West
Regional Centre: London
Population: 2,105,832
Area (km²): 32,876
Pop. Density (per km²): 64.05

Corporate Support

In September 2001, CSD formalized a new head office structure to reflect the Division's expanded policy, project, legal and program development responsibilities. The head office was restructured to create three branches that share responsibilities as follows:

The **Corporate Planning Branch** is responsible for:

- Divisional planning
- Managing financial and human resources
- Developing information technology plans
- Collecting and reporting court statistics
- Establishing Divisional performance measures and monitoring compliance with operational policies and business standards
- Co-ordinating public communications
- Developing and distributing Divisional directives, operational manuals and staff training guides
- Managing Divisional facilities
- Supporting the appointment process for judges, justices of the peace, commissioners and notaries public
- Acting as a liaison with municipalities for *Provincial Offences Act* matters
- Establishing policy project teams to respond to justice system challenges

The **Criminal Policy & Programs Branch** is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the criminal justice system
- Providing policy and program support to criminal court staff
- Providing legal support and advice to senior management on criminal court issues
- Providing support to initiatives from the Ministry's Criminal Law Division
- Providing support to backlog initiatives in the criminal courts
- Managing the Justice of the Peace Review Project

The **Civil/Family Policy & Programs Branch** is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil and family justice system
- Providing policy and program support to civil and family court staff
- Providing legal support and advice to senior management on civil and family court issues
- Developing, implementing, and managing civil justice reform strategies to reduce cost and delay in the civil justice system
- Managing family mediation and information services
- Participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee
- Negotiating and monitoring federal family justice funding

Corporate Directors

Each branch is managed by a Corporate Director based in the CSD head office in Toronto. Corporate Directors report to the Assistant Deputy Attorney General, Court Services Division.

Director, Corporate Planning Branch
Sandra Wain

Director, Criminal Policy & Programs Branch
Tara Dier

Director, Civil/Family Policy & Programs Branch
Ann Merritt

Chapter 2

Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* creates the framework for the province's court structure. The Act establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice.

Photo: The Court of Appeal for Ontario at Osgoode Hall, Toronto

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court of record in the province. The Court of Appeal hears:

- Criminal appeals of indictable offences
- Civil appeals of final decisions of the Superior Court of Justice
- Appeals involving young persons
- Some appeals of decisions of the Divisional Court
- Inmate appeals (heard in Kingston, Ontario)

The Court of Appeal sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario and 20 other judges. The Court of Appeal sits with either one or three judges depending on the appeal. Decisions of the Court of Appeal may be further appealed to the Supreme Court of Canada. (Note that the Supreme Court of Canada is administered by the federal government according to ss. 91(27), 92(14), 96-101 of the *Constitution Act*).

The Superior Court of Justice

The Superior Court of Justice hears:

- Criminal prosecutions of indictable offences
- Some criminal prosecutions involving young persons
- Summary conviction appeals from the Ontario Court of Justice
- Bail reviews
- Civil suits (Note that civil suits under $10,000 are dealt with in Small Claims Court, a branch of the Superior Court.)
- Family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (In areas where the Family Court branch of the Superior Court of Justice exists, the Superior Court hears all family matters, including child protection issues.)

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a federally appointed Chief Justice of the Superior Court of Justice, an Associate Chief Justice, and Regional Senior Justices who oversee scheduling and judicial issues in their regions. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

Family Court Branch

In some jurisdictions in Ontario, the Family Court Branch of the Superior Court of Justice has been established to provide a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support and child custody and access matters. Special services provided by the Family Court Branch include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court Branch has been established in 17 municipalities across the province. Where the Family Court Branch does not exist, jurisdiction over family law disputes is divided between the Superior Court of Justice and the Ontario Court of Justice.

Divisional Court Branch
The Divisional Court Branch of the Superior Court of Justice hears:

- Appeals and reviews of decisions by government agencies, tribunals and boards
- Some civil appeals under $25,000

The Divisional Court sits in various locations throughout the province in panels of three judges. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Small Claims Court Branch
The Small Claims Court Branch of the Superior Court of Justice hears civil actions for claims up to $10,000. While there are some permanently appointed Small Claims Court judges, the court is usually presided over by senior lawyers who are appointed to act as deputy judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice, and over 95 percent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 200 locations across the province.

Judges of the court hear:

- Criminal prosecutions of indictable and summary conviction offences
- Most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from decisions of justices of the peace
- Child protection applications, family law disputes involving custody, access and support, and adoption applications, in areas where the Family Court Branch of the Superior Court of Justice does not exist

Justices of the Peace hear:

- Bail hearings
- Prosecutions of provincial offences

The court is led by a Chief Justice of the Ontario Court of Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

Photo collage: Courthouses in Brockville, Orillia and Woodstock

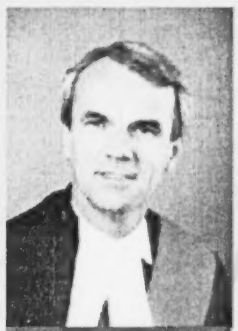
THE JUDICIARY

Chief Justice of Ontario
The Honourable
R. ROY McMURTRY

Associate Chief Justice of Ontario
The Honourable
DENNIS R. O'CONNOR

Chief Justice of the Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH

Associate Chief Justice of the Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM



Chief Justice of the Ontario Court of Justice
The Honourable
BRIAN W. LENNOX

Associate Chief Justice of the Ontario Court of Justice
The Honourable
J. DAVID WAKE

Associate Chief Justice of the Ontario Court of Justice/ Coordinator of Justices of the Peace
The Honourable
DONALD A. EBBS

Judicial Complement (as of March 31, 2003)

Court	Judicial Official	Complement
Court of Appeal for Ontario	Judges of the Court of Appeal for Ontario	22
Superior Court of Justice	Judges of the Superior Court of Justice	287
	Judges of the Small Claims Court (Full-time)	3
	Judges of the Small Claims Court (Part-time)	5
Ontario Court of Justice	Judges of the Ontario Court of Justice (Full-time)	260
	Judges of the Ontario Court of Justice (Part-time)	32
	Justices of the Peace	317

Chapter 3

2002/03 Court Activity

Five-Year Trends

Statistical data about court activity is extracted from the Integrated Courts Offences Network (ICON), which is CSD's operational system for Ontario Court of Justice criminal proceedings, and from the Courts Input Statistical System (CISS), which is the case tracking systems for civil and family matters and Superior Court of Justice criminal proceedings. The scope of data available from CISS is much narrower than that available from ICON.

CSD has developed a new case tracking system for civil and family cases as well as for Superior Court criminal, Small Claims and Divisional Court proceedings. This system is currently being piloted at four court locations. Provincial implementation is expected later this year. The new system is explicitly designed to meet CSD's management information and operational needs and will provide extensive data about case processing. In developing the system, CSD has captured all of the information that is currently available from the SUSTAIN case management system in Toronto, Ottawa and Windsor, including time-standard tracking and case-aging data. The new system also includes some additional, important data elements, including detailed event information.

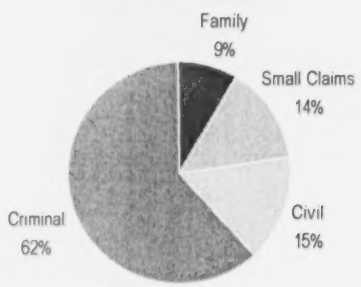
CSD is also examining options for an improved criminal case management system, including options to enhance the accuracy and scope of data available from ICON. In addition, other measures are being put in place to enhance the accuracy, scope and accessibility of CSD's management information.

The following discussion outlines some of the trends that CSD is currently tracking for all practice areas. More detailed statistical information and definitions are included in the Appendix.

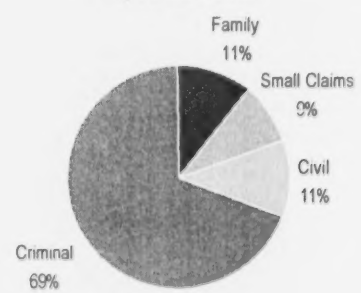
New Proceedings Received

Over the past 10 years, Small Claims Court and civil matters have declined as a proportion of total court activity while family and criminal matters have increased.

1993/94 New Proceedings Received by Practice Area



2002/03 New Proceedings Received by Practice Area



Charges and Indictments Received

Over the past five years, the number of charges received in the Ontario Court of Justice has increased by 13 percent and the number of charge dispositions has increased by 6 percent. The number of charges received has increased in all regions. Charge dispositions have increased in all regions except Toronto and the North. In the Superior Court of Justice, indictments received have decreased by 14 percent and dispositions have decreased by 23 percent

Number of Events

Overall, the number of events heard in criminal proceedings has increased by 29 percent over the past five years. The increase in the number of events exceeds the increase in the number of new charges received. That is, on average, more events are required to process a case than in previous years.

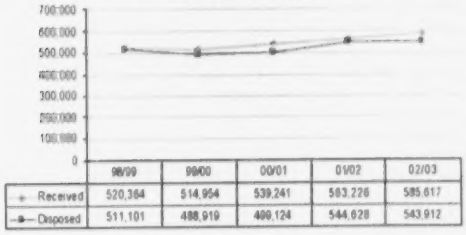
In the Ontario Court of Justice, events overall have increased by 29 percent. Events have increased sharply in the Central East (44 percent), Central West (49 percent) and East (43 percent) Regions. Events in the West and North Regions have increased by 35 percent and 30 percent respectively. In the Toronto Region, the number of events has increased by 8 percent.

In the Superior Court of Justice, events have decreased by 1 percent. The number of events has decreased in the North (9 percent), Toronto (17 percent) and West (22 percent) Regions, and has increased in the Central East (4 percent), Central West (23 percent) and East (46 percent) Regions.

Pending Charges and Indictments

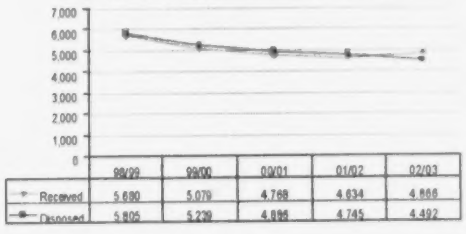
There has been an overall increase in pending charges and indictments over the past five years. The number of charges pending in the Ontario Court of Justice has increased by 36 percent and the number of indictments pending in the Superior Court of Justice has increased by 4 percent.

Charges Received and Disposed in the Ontario Court of Justice, Criminal 1998/99 to 2002/03



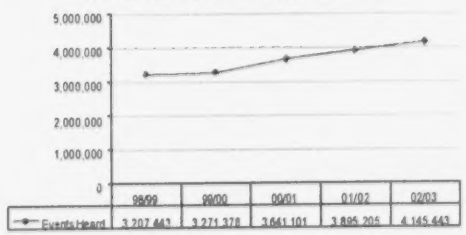
	98/99	99/00	00/01	01/02	02/03
Received	520,364	514,954	539,241	583,226	585,617
Disposed	511,101	488,919	499,124	544,628	543,912

Indictments and Appeals Received and Disposed in the Superior Court of Justice, Criminal 1998/99 to 2002/03



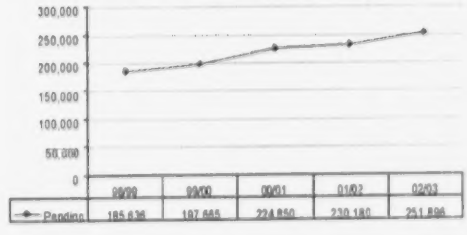
	98/99	99/00	00/01	01/02	02/03
Received	5,680	5,079	4,768	4,634	4,866
Disposed	5,805	5,239	4,896	4,745	4,492

Events Heard in the Ontario Court of Justice and the Superior Court of Justice, Criminal 1998/99 to 2002/03



	98/99	99/00	00/01	01/02	02/03
Events Heard	3,207,443	3,271,378	3,661,101	3,895,205	4,145,443

Charges/Indictments Pending in the Ontario Court of Justice and the Superior Court of Justice, Criminal 1998/99 to 2002/03

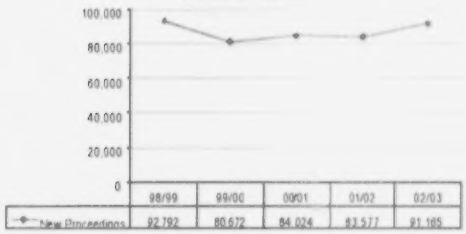


	98/99	99/00	00/01	01/02	02/03
Pending	185,636	197,665	224,850	230,180	251,896

New Proceedings

The number of new civil cases commenced in the Superior Court of Justice has decreased by 2 percent over the past five years. This decrease is due in part to the June 1998 transfer of residential tenancy matters under the *Landlord and Tenant Act* from the Superior Court of Justice to the Ontario Rental Housing Tribunal. Other civil cases have increased by 11 percent over this period, due in part to the inclusion of Toronto Region bankruptcy and commercial data, starting in 2001. In fiscal year 2002/03, claims under Rule 76 of the *Rules of Civil Procedure* (Simplified Procedure) comprised 23 percent of all civil claims filed in the Superior Court.

New Proceedings in the Superior Court of Justice, Civil
1998/99 to 2002/03

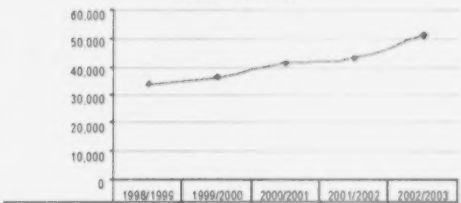


	98/99	99/00	00/01	01/02	02/03
New Proceedings	92,792	80,672	84,024	83,577	91,185

Defences Filed

The number of defended claims as a proportion of new claims filed in a given year has increased from 36 percent in 1998/99 to 56 percent in 2002/03. Most notably, there was a 76 percent increase in defences filed in the Toronto Region over the five-year period. This increase was likely due to the full implementation of Rule 77 of the *Rules of Civil Procedure* (Civil Case Management) in the Toronto Region.

Defences Filed in the Superior Court of Justice, Civil
1998/99 to 2002/03



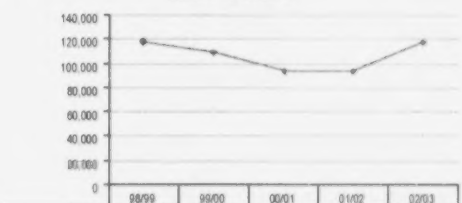
	1998/1999	1999/2000	2000/2001	2001/2002	2002/2003
Defences Filed	33,796	36,388	41,363	43,232	51,125

Number of Events

The total number of events in civil proceedings has decreased by 1 percent since 1998/99, with a dramatic decrease of 46 percent in the Central East and 51 percent in the West. Data for Toronto shows an increase of over 50 percent, which is likely due to the inclusion of bankruptcy and commercial matters in Toronto Region data starting in 2001/02 and to the full implementation of case management in July 2001.

The trial rate has remained stable at 2 percent since 1998/99, although the Toronto Region saw a sharp increase in trial activity in 1999/00 as a result of a strategy implemented in that fiscal year to bring forward trial dates.

Events Heard in the Superior Court of Justice, Civil
1998/99 to 2002/03

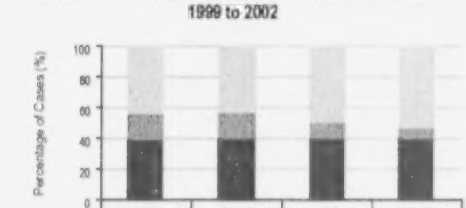


	98/99	99/00	00/01	01/02	02/03
Events Heard	117,482	108,419	93,360	93,244	116,741

Mediation Settlement

Mandatory mediation is a feature of civil case management in Toronto and Ottawa (and Windsor, as of 2003). In Toronto and Ottawa, full settlement rates for mandatory mediation have remained stable at approximately 40 percent.

Civil Mediation Settlement Rates for Toronto and Ottawa
1999 to 2002



	1999	2000	2001	2002
no settlement	44.4	43.9	49.9	53.2
partial settlement	16.8	16.6	10.3	6.5
full settlement	38.8	39.6	39.8	40.3

The Family Courts

As discussed earlier, family matters are heard in both the Ontario Court of Justice and the Superior Court of Justice. In some locations, a Family Court Branch of the Superior Court of Justice has been established to hear all family matters. Family Court Branches have been established in all locations in the Central East Region, in most locations in the East Region and in a small number of locations in the Central West and West Regions. The most recent expansion of the Family Court Branch in 1999, together with the introduction of the new *Family Law Rules* that same year, has had a significant impact on court data. These changes affected the volume of incoming cases at various locations as well as family court procedures and coding practices.

New Proceedings

Overall, the number of new family proceedings has increased by 4 percent over the past five years.

Family matters heard in the Ontario Court of Justice have decreased by 28 percent. In the Central East Region, family proceedings are now heard exclusively in the Family Court Branch of the Superior Court of Justice. New proceedings in the Ontario Court of Justice have decreased in the East (69 percent), Central West (36 percent) and Toronto (29 percent) Regions. In the North and West Regions, the number of incoming family matters has increased by
37 percent and 15 percent respectively.

The Superior Court of Justice has experienced a 37 percent increase in new family proceedings, due in part to the Family Court Branch expansion in 1999. There has been a 96 percent increase in the East Region and over 50 percent increases in both the Central East and North Regions. Only the West Region experienced a decrease in new proceedings (down 7 percent).

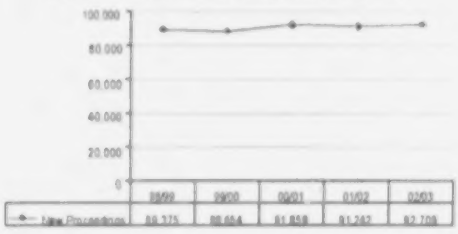
Number of Events

Overall, the number of events in family matters has increased over the five-year period by 48 percent.

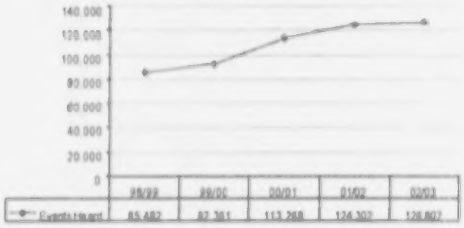
The number of events in Ontario Court of Justice family matters has increased by 6 percent. The West and North Regions have seen the largest increases in events (109 percent and 189 percent) over the five-year period, while events in the other regions decreased. Events in the Central East Region have dropped to zero, consistent with a transfer of caseload to the Family Court Branch of the Superior Court of Justice. Events have declined by 65 percent in the East, 24 percent in the Central West and 31 percent in Toronto.

Overall, the number of events in Superior Court of Justice family matters has increased by 70 percent. Central East Region events have increased by 140 percent and East Region events have increased by 88 percent, as a result of Family Court Branch expansion. The only region to experience a decrease in events

New Proceedings in the Ontario Court of Justice and the Superior Court of Justice, Family 1998/99 to 2002/03



Events Heard in the Ontario Court of Justice and the Superior Court of Justice, Family 1998/99 to 2002/03

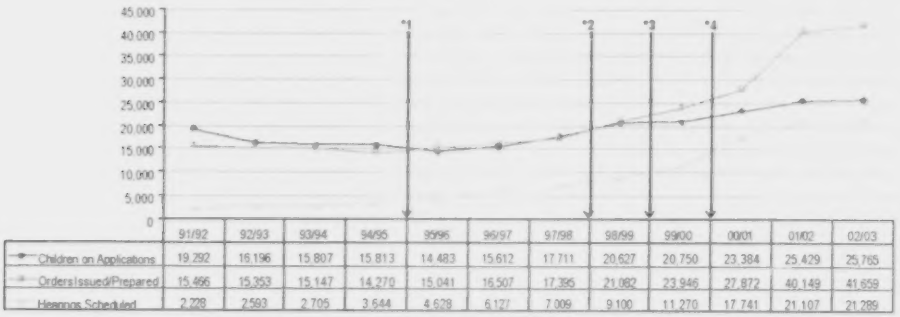


Child and Family Services Act Proceedings

The volume of court activity under the *Child and Family Services Act* has been increasing since 1995 – there have been more cases (78 percent), more orders issued (177 percent) and more hearings scheduled (360 percent). The largest increases in activity have occurred in the Superior Court of Justice, due in part to the shift of cases from the Ontario Court of Justice as a result of the Family Court Branch expansion in 1999. However, the Ontario Court of Justice has also experienced increases in the number of orders issued and hearings scheduled.

The time to disposition for *Child and Family Services Act* cases has increased steadily over the period, with the longest times to disposition occurring in regions where there is a Family Court Branch of the Superior Court of Justice and in the Toronto Region.

***Child and Family Services Act* Court Activity in the Ontario Court of Justice and the Superior Court of Justice 1991/92 to 2002/03**



	91/92	92/93	93/94	94/95	95/96	96/97	97/98	98/99	99/00	00/01	01/02	02/03
Children on Applications	19,292	16,196	15,807	15,813	14,483	15,612	17,711	20,627	20,750	23,384	25,429	25,765
Orders Issued/Prepared	15,466	15,353	15,147	14,270	15,041	16,507	17,395	21,082	23,946	27,872	40,149	41,659
Hearings Scheduled	2,228	2,593	2,705	3,544	4,628	6,127	7,009	9,100	11,270	17,741	21,107	21,289

Significant Dates:

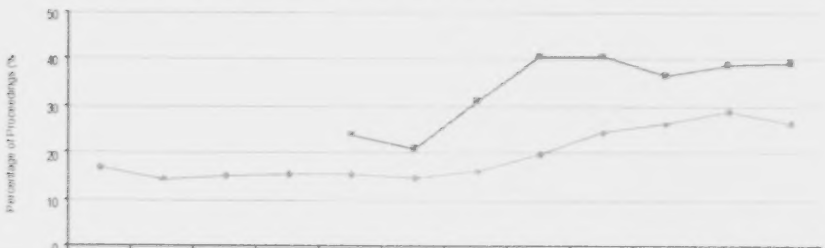
*1 First expansion of the Family Court of the Superior Court of Justice

*2 $170M in funding over 3 years to Children's Aid Societies

*3 $106M in additional, one-time funding to Children's Aid Societies, further expansion of the Family Court of the Superior Court of Justice, implementation of new Family Law Rules

*4 $237M in additional funding to Children's Aid Societies, amendments to *Child and Family Services Act*

***Child and Family Services Act* Percentage of Proceedings that took Over Four Months to be Disposed in the Ontario Court of Justice and the Superior Court of Justice Family Court 1998/1999 to 2002/2003**



	91/92	92/93	93/94	94/95	95/96	96/97	97/98	98/99	99/00	00/01	01/02	02/03
OCJ Family	16.8	14.3	15	15.3	15.3	14.6	15.9	19.6	24.3	26.1	26.8	26.4
SCJ Family (UFC)	0	0	0	0	24	20.9	31	40.4	40.8	36.5	38.7	39.2

The Small Claims Court

45 percent of all civil cases commenced in 2002/03 were Small Claims Court claims.

New Proceedings

The number of Small Claims cases commenced has declined by 9 percent over the five-year period. The largest decline was in the North Region (18 percent). The number of defended claims as a proportion of new claims filed in a given year has increased from 27 percent to 33 percent over the five-year period. The rate of default judgments (judgments obtained where no defence has been filed) has increased from 37 percent to 39 percent. In 2002/03, 15 percent of cases went to trial.

Number of Events

The number of events heard has declined by 9 percent. Once again, the largest decline in events occurred in the North Region (20 percent). The number of pre-trial hearings scheduled has decreased by 7 percent over the five-year period. Pre-trials are hearings held before trial to ensure full disclosure, help parties settle issues and assist them in preparing for trial.

The Court of Appeal

Court of Appeal data is collected by calendar year.

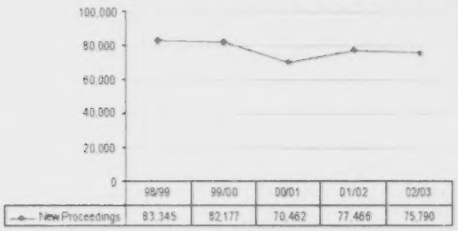
Criminal Appeals

The number of criminal appeals filed has declined by 24 percent from 1998 through 2002. The number of criminal appeal dispositions has declined by 22 percent over the same period. The number of appeals pending at the beginning of each calendar year has dropped by 21 percent.

Civil Appeals

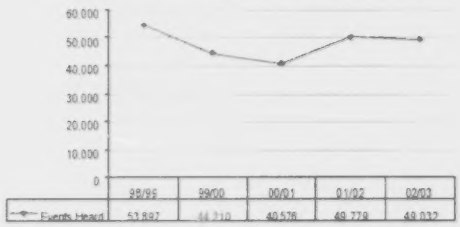
The number of civil appeals filed has declined by 24 percent from 1998 through 2002. The number of civil appeal dispositions has declined by 35 percent over the same period. The number of appeals pending at the beginning of each calendar year has dropped by 46 percent.

New Proceedings in Small Claims Court 1998/99 to 2002/03



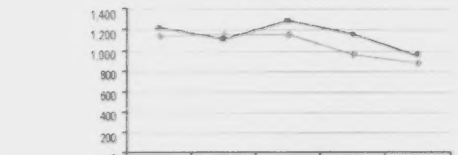
	98/99	99/00	00/01	01/02	02/03
New Proceedings	83,345	82,177	70,462	77,466	75,790

Events Heard in Small Claims Court 1998/99 to 2002/03



	98/99	99/00	00/01	01/02	02/03
Events Heard	53,897	44,210	40,578	49,779	49,032

Criminal Appeals Filed and Disposed in the Ontario Court of Appeal 1998 to 2002



	1998	1999	2000	2001	2002
Appeals Filed	1,147	1,159	1,164	966	873
Appeals Disposed	1,219	1,104	1,289	1,151	950

Civil Appeals Filed and Disposed in the Ontario Court of Appeal 1998 to 2002

	1998	1999	2000	2001	2002
Appeals Filed	1,232	1,002	953	948	939
Appeals Disposed	1,568	1,389	1,013	934	1,015

Chapter 4

2002/03 Operational Overview

The Criminal Courts

Backlog Reduction Initiative

The Backlog Reduction Initiative is a joint project between CSD, the Criminal Law Division and the judiciary of the Ontario Court of Justice. This initiative directs dedicated resources towards reducing the backlog of criminal cases in particular courts in the Greater Toronto Area. Each court involved in the initiative receives additional Crown attorneys and judges, with accompanying court support staff, for up to six-months. In 2002/03, backlog reduction resources were directed towards Brampton, North York, Oshawa and Scarborough. Resources will be directed towards Newmarket, Ottawa and Brampton in 2003/04.

Youth Criminal Justice Act

The *Youth Criminal Justice Act* (Bill C-7), proclaimed on April 1, 2003, created significant changes in the youth justice system. The Actemphasizes the rehabilitation of young offenders within the community, expands the criteria to be considered at bail hearings, introduces new types of sentences and transforms the procedure for seeking an adult sentence.

POA Transfer

The *Provincial Offences Act* (POA) governs non-*Criminal Code* offences, such as parking, traffic and liquor licence violations and offences under the *Ontario Health and Safety Act* and the *Environmental Act*. The POA Transfer Project transferred to municipalities the responsibility for administering all, and prosecuting selected, POA offences. The province retained responsibility for the quality of the justice system as a whole and continues to prosecute serious POA offences.

The POA Transfer Project was completed on February 25, 2002. The streamlined system provides municipalities with revenues from POA fines, gives municipalities authority over matters that have local community impact and allows the province to focus its resources on more serious criminal matters.

Justice Summit: Criminal Backlog Initiative

The Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice co-hosted a Justice Summit in early 2002 to address growing backlogs in criminal and child protection cases. The meeting included representatives from the judiciary, the bar, the Ministry of the Attorney General, the Office of the Children's Lawyer, Legal Aid Ontario, Children's Aid Societies and the Ministry of Community, Family and Children's Services. As a result of this meeting, committees were established to investigate bail and remand issues and to address possible criminal case scheduling improvements.

The Summit reconvened in February 2003. The Committee on Bail and Remand Issues reported on its initiatives and was directed to develop implementation plans. The work of the Criminal Case Scheduling Committee is underway.

Civil Justice Reform Strategy

Case management and mandatory mediation are two components of the Ministry's civil justice reform strategy to reduce unnecessary delay and cost in the civil justice system.

Civil Case Management

Under case management, the court supervises the progress of cases to promote timely resolution. Timelines for the occurrence of key litigation events are set out in Rule 77 of the *Rules of Civil Procedure*. Case management under Rule 77 has been in place in Ottawa and Toronto since 1997. In July 2001, case management in Toronto expanded from 25% to 100%. In Windsor, case management has been in place under a different rule since 1990. Rule 77 came into effect in Windsor in December 2002.

Mandatory Mediation

Established under Rule 24.1 of the *Rules of Civil Procedure*, Ontario's Mandatory Mediation Program is designed to help litigants settle their cases early in the litigation process, thereby saving litigants time and expense. Under Rule 24.1, participants in most civil, case-managed, non-family cases are referred to a mediation session within 90 days after the first statement of defence is filed.

Mandatory mediation was introduced in 1999 as a pilot project in Toronto and Ottawa. It became permanent in July 2001, after a two-year independent evaluation confirmed the positive impact of mediation on the speed, cost and outcome of civil litigation. As of January 2003, mandatory mediation has resulted in a full and partial settlement rate of 50%, exceeding the Ministry's target of 40%. The program came into effect in Windsor in December 2002.

Changes to the Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Committee has the jurisdiction to make rules regarding procedure in all civil proceedings in the Court of Appeal and the Superior Court of Justice. In 2002/03, the Civil Rules Committee approved changes to expand case management and mandatory mediation to Essex County (Windsor), to expand the range of motions which a registrar may hear, to clarify provisions regarding costs and to reduce the number of documents that must be filed in an appeal.

Simplified Procedure Rule

The *Simplified Procedure Rule* (Rule 76 of the *Rules of Civil Procedure)* is designed address the problems of cost and delay for civil cases involving relatively smaller claims. The streamlined procedure reduces the number of pre-trial procedures, uses mandatory timelines and eliminates oral and written examinations for discovery. The *Simplified Procedure Rule* was introduced in March 1996 as a pilot project for cases up to $25,000. Following a positive evaluation, it was made permanent in January 2001. The monetary limit was increased to $50,000 in January 2002.

Small Claims Court

As of April 2, 2001, the monetary jurisdiction of Small Claims Court was increased from $6,000 to $10,000. The new jurisdiction is consistent with both British Columbia and Nova Scotia. The Ministry continues to monitor the impact of the jurisdictional increase. Ministry representatives also participated on the Small Claims Court Rules Subcommittee of the Civil Rules Committee. The Subcommittee is engaged in a review of the Small Claims Court Rules, including consideration of province-wide mandatory settlement conferences and automatic dismissal timelines.

Discovery Reform

The Government of Ontario and the Superior Court of Justice appointed a task force to review the effectiveness of Ontario's discovery process, identify problems and make recommendations for reform. In carrying out its mandate, the task force has consulted with representatives of the judiciary and the bar across the province, gathered quantitative and qualitative data and reviewed approaches to the discovery process in jurisdictions outside Ontario. The task force is expected to submit a final report by spring 2003.

Family Mediation Services
Family Mediation Services provides voluntary mediation of issues arising on family breakdown. Family mediation results for 2002/03 show a 78% settlement rate, with 62% full agreement and 16% partial agreement. New mediation contracts were entered into with family mediation and information service providers.

Client Satisfaction With Services
Client Satisfaction Surveys for 2002/03 indicate a 99% satisfaction rate with Family Mediation Services, a 98% satisfaction rate with Family Law Information Centres and a 100% satisfaction rate with Parent Information Sessions.

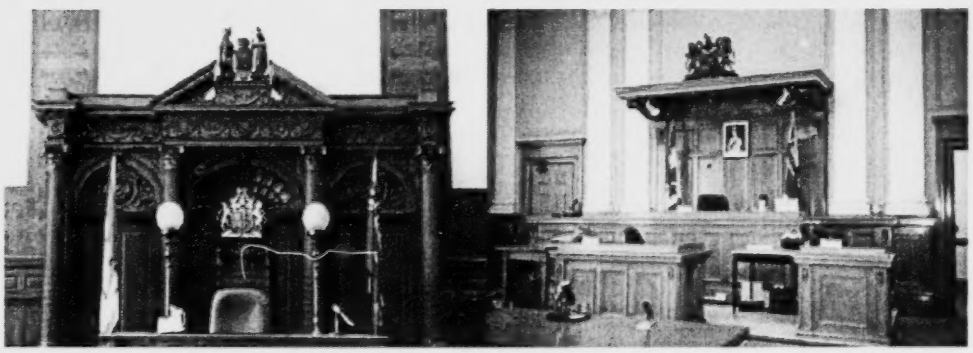
Justice Summit: Child Protection Backlog Initiative
In addition to addressing criminal court backlogs, the 2002 Justice Summit was convened to address growing backlogs in child protection cases in Ontario. Co-hosted by the Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice, the meeting included representatives from the judiciary, the bar, the Ministry of the Attorney General, the Office of the Children's Lawyer, Legal Aid Ontario, Children's Aid Societies and the Ministry of Community, Family and Children's Services. Working groups were established and reported on child protection issues and best practices and enhanced technology for managing child protection cases.

The Summit reconvened in February 2003, at which time these working groups reported on their initiatives and were directed to develop implementation plans.

Changes to the Family Rules
The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedure in Ontario's family courts. In 2002/03, the Family Rules Committee approved changes to reduce delay in processing child protection cases, to introduce less complicated financial statement forms, to clarify processing of adoption cases and to implement the *Interjurisdictional Support Orders Act*.

Amendments to the *Divorce Act*
In December 2002, the federal government introduced amendments to the *Divorce Act* to remove the terms custody and access. CSD will participate in the federal/provincial/territorial implementation of these changes, once they are passed by the federal parliament. Ontario is also considering whether similar amendments should be made to the *Family Law Act*.

Potential Expansion of the Family Court Branch
In 2002, the federal government announced 62 new judicial appointments to unified family courts across Canada. CSD is working with the judiciary and the federal government to consider further expansion of the Family Court Branch of the Superior Court of Justice to new locations in Ontario.



Photos: Judicial Dais, Ontario Court of Justice, Old City Hall, Toronto; Judicial Dais, Superior Court of Justice, Thunder Bay

Chapter 5

2002/03 Corporate Initiatives

Modernizing Service Delivery

Model Electronic Courtroom

In 2002/03, CSD established a model electronic courtroom at the 393 University Avenue Superior Court of Justice in Toronto. The courtroom will test the use of in-court technology in commercial and other non-jury civil matters. The technology will support:

- Digital evidence and argument presentation
- Remote video and teleconferencing appearances by counsel, witnesses and interpreters
- Simultaneous cross-border hearings

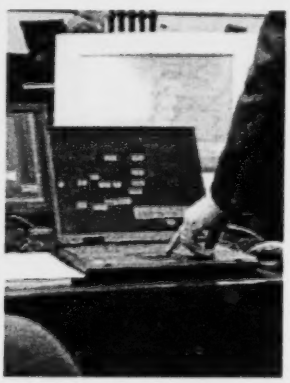
Testing of the facility will continue over the spring of 2003.

In February 2002, CSD also became an affiliate with Courtroom 21, an advanced technology testing court developed by the U.S. National Centre for State Courts and the College of William and Mary. Affiliate status will help CSD access knowledge and experience gained by other jurisdictions regarding the use of advanced technology in the court environment.

Display Boards Project

Visitors to the courts often require assistance to locate the proceeding they wish to attend. The Display Boards Project will foster user self-service by displaying courtroom schedules on large display boards in courthouse lobbies.

Display boards will be installed in 18 courthouses across the province, in the cities of Barrie, Brampton, Cornwall, Hamilton, Kitchener, London, Milton, Newmarket, North Bay, Oshawa, Ottawa, Owen Sound, Sarnia, Sault Ste. Marie and Toronto. As of March 31, 2003, development and testing is complete. Implementation is scheduled for spring 2003.



Photos: (left) Model electronic courtroom at 393 University Avenue, Toronto, (right) Electronic evidence presentation by counsel

New Court Case Tracking System

To modernize the management of Superior Court criminal, civil, family and small claims cases, Divisional Court cases and Ontario Court family cases, CSD has recently developed a new electronic court case tracking system. The system tracks timelines, allows staff to electronically schedule judicial officials and courtrooms, creates an electronic information database and improves reporting.

As of spring 2003, CSD is piloting the new system in Brantford, Sudbury and Oshawa/Whitby. Province-wide training and phased implementation will continue in 2003/04.

Video Remand

A high proportion of preliminary criminal court appearances are remands; the accused is "remanded" (sent back) to custody to await trial. The Video Remand Project allows an accused person to appear in court by video conferencing from a police station or correctional institution. Video remand reduces the number of prisoners transported to court and results in cost savings for police services and reduced pressure in court holding cells.

The Video Remand Project has completed the third year of its rollout. As of March 31, 2003, 96 installations have been completed in courthouses, correctional facilities and Ontario Provincial Police detachments. Six installations are scheduled for 2003/04. The project is continuing to work with Ontario Provincial Police and First Nations Police Services to coordinate POTS (Plain Old Telephone Service) videophone installations, with the goal of providing video services in Ontario's remote locations.

Telecom Modernization

The Ministry of the Attorney General Telecom Modernization Project was initiated to address the need to upgrade antiquated telephone infrastructure throughout the province, in order to improve Ministry adherence to Ontario's Quality Service Strategy

During 2002/03, telecom enhancement work continued at the Barrie, Ottawa, Sault Ste. Marie, St. Catharines, Peterborough, L'Orignal, Dryden, and Sioux Lookout courthouses.

"The government is committed to modernizing the justice system with up-to-date technology to better serve the public and to enable appropriate information-sharing among key justice partners."

MAG Business Plan 2002-2003

The Court Services Division Intranet

In 2001/02, the Corporate Planning Branch developed and launched a new CSD intranet. This site is the primary means of communication between the CSD corporate head office and the regions. The site consists of over 1,800 web pages, including Divisional directives, up-to-date manuals, electronic forms, and other CSD communications. The site receives over 25,000 hits per day.

Procedural Manuals

The Corporate Planning Branch began the Manual Writing Project in 2001/02 to address deficiencies in resources for staff in the field, deterioration of common service standards and variances in court procedures across the province. The project is undertaking to rewrite or create over 30 court procedural manuals.

Distributed to staff on the CSD intranet site, the new manuals:

- Present information in a clear and readable format
- Provide electronic links to forms and legislation required for legal authority
- Incorporate all CSD directives
- Remain current, by allowing for updates on a real-time basis as policies and procedures change
- Illustrate step-by-step instructions in diagrams

The manuals are being developed through collaboration between professional writers, designers, business line experts, focus groups and review committees.

Electronic Forms

The Corporate Planning Branch is also in the process of making available over 1,500 court forms in electronic format. The forms will allow court staff to:

- Use the most current version of forms
- Fill out the forms electronically
- Save the contents of the forms for future reference
- Produce the forms in-house, on an as-needed basis, with considerable cost savings

The forms are linked to the procedural manuals on the CSD intranet site, to allow for easy access by court staff.

Improving Public Legal Education

In 2002, the Ontario Justice Education Network (OJEN) was established with Chief Justice McMurtry, Chief Justice LeSage and Chief Justice Lennox as its founding directors. Arising from the activity of the Public Legal Education Task Force, OJEN is a collaborative venture with the objective of fostering public understanding of the justice system.

Members of CSD have been key in moving this justice outreach initiative forward. Local committees have been established in many Ontario courthouses to facilitate and improve public education and outreach by justice system volunteers. Through the "Courtrooms and Classrooms" program, over 30,000 students across Ontario have had an opportunity to engage in interactive sessions with various justice system participants.

In August 2002, OJEN presented the first Summer Law Institute for high school teachers. Conducted in Osgoode Hall, the successful two-day program included in-court sessions and provided teachers with materials to convey the values underlying the justice system to grade 10 civics students.

Ontario Justice International

Ontario Justice International (OJI) is the Ministry of the Attorney General's international consulting service. By drawing upon the Ontario government's experience operating one of the largest justice systems in North America, OJI helps client governments design and operate fair, impartial, accessible and efficient justice systems.

As part of OJI, CSD has begun preparing customized international training programs on courts administration. The modular programs will build sequentially from the fundamentals of legislation and policy to the practical skills of records management, case management, financial management, audit practices, labour relations and courtroom support.

Management Information

CSD statistics, collected by court staff across the province, comprise the largest source of statistical data used by the Ministry of the Attorney General. CSD is continuously developing its management information systems to:

- Improve the accuracy, scope and accessibility of court statistics
- Present court statistics online
- Generate standard statistical reports
- Permit the production of customized reports
- Provide the basis for informed and strategic decision-making across the Ministry
- Provide data to assist courts in managing their caseloads

"OJEN is an ongoing forum for justice system participants, educators, community representatives and others to promote public understanding, education and dialogue in support of a responsive and inclusive justice system."

Chief Justice Smith. Opening of Courts Speech, January 2003

Investing in Court Facilities

Since 1996, Ontario has committed $269M to the Courts Construction Program, which focuses on the consolidation of Superior and Ontario Courts of Justice. Court construction projects have been completed in Brampton, Cornwall, Hamilton, Owen Sound, Toronto (Civil/Family), Welland and Windsor, and are underway in Chatham, Brockville and Pembroke.

The Ministry's other capital investments have been smaller in scope and have focused on the rehabilitation and repair of existing court facilities to manage health, safety and security issues.

Square Footage of Ontario's Courts by Region

	Leased Space (sq. ft.)	Government-Owned Space (sq. ft.)	Total Space (sq. ft.)
Central East	267,915	325,214	593,129
Central West	244,177	735,578	979,755
East	293,649	332,266	625,915
North	102,588	450,684	553,272
Toronto	1,207,683	626,213	1,833,896
West	363,128	555,944	919,072
Provincial Total	**2,479,140**	**3,025,899**	**5,505,039**

2002/03 Courts Construction Projects

Brockville: Consolidation of the Ontario and Superior Courts of Justice into a renovated five-courtroom heritage courthouse with an estimated cost of $14.1M. Costs of $5.3M were incurred in 2002-03.

Chatham: Consolidation of the Ontario and Superior Courts of Justice into a renovated six-courtroom facility with an estimated cost of $12.9M. Costs of $6.7M were incurred in 2002-03. Construction is scheduled for completion in spring 2003, with occupancy planned for summer 2003.

Owen Sound: Consolidation of the Ontario and Superior Courts of Justice into a newly constructed five-courtroom facility with an estimated cost of $16.5M. Costs of $5.6M were incurred in 2002-03. The new consolidated courthouse opened February 3, 2003.

Pembroke: Planned consolidation of the Ontario and Superior Courts of Justice into the existing historic courthouse at 297 Pembroke Street East. The anticipated cost of renovating this five-courtroom facility is expected to be over $15 million.

Toronto: Closure of 80 The East Mall and opening of a new courthouse at 2201 Finch Avenue West. The new, 11-courtroom facility opened July 29, 2002, with improved in-custody security services added March 3, 2003. The total cost of construction was $29M, with $14.3M invested in 2002-03.

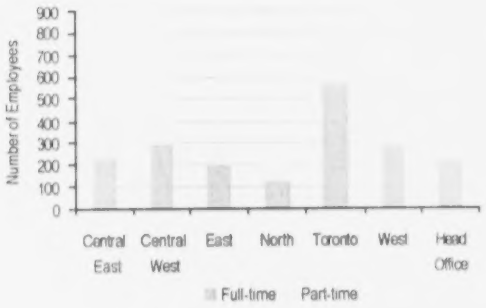
Photo collage of Ontario Courts: (top row) Ottawa, Gore Bay, Napanee; (middle row) Barrie, Thunder Bay, Brampton; (bottom row) Picton, Sarnia, L'Orignal

Report on Resources

Human Resources by Region

As at March 31, 2003

	Full-time	Part-time	Total
Central East	227	150.1	377.1
Central West	291	153.07	444.07
East	199	82.81	281.81
North	123	83.56	206.56
Toronto	562	273.14	835.14
West	289	114.39	403.39
Head Office	216	3.41	219.41
Grand Total	**1907**	**860.48**	**2767.48**



Revenue by Region

For the fiscal year ending March 31, 2003

	Central East	Central West	East	North	Toronto	West	Total
Fees	11,628,901	13,193,099	6,193,672	3,721,082	18,926,443	10,735,314	64,398,511
Writ Royalties	268,441	304,549	142,974	85,897	436,897	247,813	1,486,571
Sales	56,547	46,259	31,398	18,000	67,934	22,087	242,225
Fines	4,134,239	4,719,179	2,211,057	1,317,229	6,755,042	3,883,536	23,020,282
Reimbursements*	2,031,368	2,304,606	1,081,927	650,008	3,306,122	1,875,273	11,249,304
Miscellaneous	207,384	286,239	98,595	114,396	393,497	197,653	1,297,764
Government of Canada	668,409	758,316	356,001	213,881	1,087,859	617,047	3,701,514
Total	18,995,288	21,612,247	10,115,625	6,120,494	30,973,792	17,578,723	**$105,396,171**

* Reimbursements from devolved sites

Note: Revenue reported from CSD head office was allocated among the regions based on the ratio of regional fee revenue to total province revenue.

Statement of Expenditure

For years ending March 31, 2003, 2002, 2001, 2000 and 1999

	2002/03	2001/02	2000/01	1999/00	1998/99
OPERATING					
Administration of Justice					
These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services.					
Salaries and Wages	115,936,979	106,578,528	106,353,355	103,834,474	98,880,644
Employee Benefits	24,263,650	19,927,339	20,191,671	21,223,560	21,246,782
Transportation and Communication	9,287,613	10,593,787	8,417,883	7,928,776	7,948,507
Services	34,987,409	34,175,841	40,542,429	28,933,817	28,212,230
Supplies and Equipment	10,324,333	10,153,350	11,561,171	7,444,835	9,075,175
Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars)	118,146	172,269	64,673	86,100	86,100
	194,918,130	181,601,114	187,131,182	169,451,562	165,449,438
Judicial Services					
These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal.					
Salaries and Wages	78,006,915	82,045,775	66,057,299	73,009,077	55,415,305
Judicial and Employee Benefits	18,778,633	18,474,129	17,703,681	22,542,389	16,588,843
Transportation and Communication	3,957,845	3,412,052	3,071,425	3,014,368	2,794,657
Services	5,164,147	4,467,310	4,590,871	5,341,260	3,894,183
Supplies and Equipment	721,348	769,982	3,232,495	3,384,600	1,188,358
Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association)	158,551	135,464	135,464	188,764	139,329
	106,787,439	109,304,712	94,791,235	107,480,458	80,020,672
TOTAL OPERATING	**$301,705,569**	**$290,905,826**	**$281,922,417**	**$276,932,020**	**$245,470,110**
OPERATING ALLOCATION	$306,003,900	$305,548,800	$290,257,500	$278,516,900	$246,184,300
CAPITAL					
Court Construction					
Acquisition/Construction of Physical Assets	34,859,844	30,509,263	25,343,066	45,319,987	70,142,435
TOTAL CAPITAL	**$34,859,844**	**$30,509,263**	**$25,343,066**	**$45,319,987**	**$70,142,435**
CAPITAL ALLOCATION	$34,861,000	$33,313,400	$55,507,300	$54,074,600	$88,500,000

Planning for the Future

CSD has developed a Five-Year Plan to improve the effectiveness, efficiency and accessibility of court services. The Plan establishes:

- Business Goals
- Service Standards
- Multi-Year Priorities
- Resource Needs
- Implementation Plans

The plan reflects the goals of front-line court managers and is a systematic approach to address identified areas for improvement with results-oriented strategies.

The Plan addresses human resources needs related to staff complements and staff training, and presents a basic facilities strategy for maintaining courthouses across the province. In addition, the Plan outlines CSD's specific technological commitments to support efficient case processing, to provide accurate management information and to contribute to the resolution of backlogs in criminal and child welfare proceedings.

The Planning Process

As a first step towards the development of the Plan, CSD convened a Strategic Planning Session for the Divisional Management Committee (DMC) in early January 2002. At this session, DMC explored two important preliminary issues: the role of efficiency and other values in determining court service standards and the relationship between CSD and other participants in the justice system.

The Strategic Planning Session was followed by a meeting of CSD managers, members of the judiciary and the bar and other experienced justice system participants, in May 2002. At this meeting, Divisional priorities and service standards were established and the key elements of the Five-Year Plan were developed.

Further consultation with the judiciary and CSD stakeholders was undertaken throughout 2002/03, and has resulted in the following edition of the Five-Year Plan. This Plan will be reviewed and amended annually, in consultation with the judiciary, the bar and other court users.

Photo: Lobby of the Court of Appeal for Ontario at Osgoode Hall, Toronto

Mission, Business Goals and Service Standards

Mission

A modern and professional court service that supports accessible, fair, timely and effective justice services

Business Goals

Timely and Efficient Case Processing	Accessible Services	Consistent High-Quality Services	Accountable and Effective Decision-Making	Efficient Resource Management

Service Standards

Timely and Efficient Case Processing

Court office resources and fully staffed, fully functional courtrooms are available as needed.

Courtroom technology supports efficient case processing.

Court transcripts are accurate and produced in a timely way.

Court filing and data entry is consistent, accurate and up-to-date at all court offices.

Efficient file and record management practices are in place at all court offices.

Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions.

Mediation services are available to promote early resolution of civil and domestic family cases.

Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs.

The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs.

The Division participates in broader legislative and policy reviews aimed at improving the court process.

Accessible Services

Barriers to services provided by the Court Services Division are identified and reduced or eliminated.

Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court.

Technology enables improved access to court information, files and schedules.

Technology enables remote court appearances by parties and witnesses.

Electronic links between information systems support public safety goals.

Access to court documents, files and databases is governed by a legal and policy framework.

An effective communications strategy is in place to inform court users of changes in policies and practices.

Consistent High-Quality Services

A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and offices, high quality courtroom and administrative support to the judiciary and effective enforcement services.

Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys.

The Division meets all Quality Service Standards.

Local practices and programs, pilot programs, and test pilots are evaluated and assessed for province-wide application.

Municipal courts deliver *Provincial Offences Act* court services in accordance with Ministry standards, the Memorandum of Understanding and legal requirements.

Specialized services are provided where appropriate.

The Division has effective partnerships with the business community and other external agencies for the delivery of some services.

The Division participates in projects to provide justice services and expertise to the international community.

Accountable and Effective Decision-Making

The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.

An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks, and the financial outlook, and to identify and track program commitments throughout the year.

Management information reports are available to the Division, MAG, the judiciary and others, to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions and client satisfaction with services.

An Annual Report is published at the end of each fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts.

All programs are evaluated on a four-year cycle.

Head Office and regional staff collaborate on the development and implementation of new programs and policies.

Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies and other Ministry of the Attorney General divisions.

The Division has a Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts.

The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.

Efficient Resource Management

Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation.

Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation.

Operational and financial risks are identified early and are effectively managed.

Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate.

Asset management plans are in place for all resources (e.g. technology, facilities).

Policies are in place to support effective collection of unpaid fines and estreated bail.

Technology needs and resources are identified and effectively managed.

The Division works with the Facilities Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects.

Initiatives

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Court office resources and fully-staffed, fully functional courtrooms are available as needed	All	Confirm courtroom staffing models in consultation with the judiciary	✓			
Courtroom technology supports efficient case processing	All	Establish model electronic courtroom at the 393 University Avenue Superior Court of Justice in Toronto to explore the use of in-court technology (*Completed*)	✓			
		Pilot model electronic courtroom				
		Evaluate model electronic courtroom				
Court transcripts are accurate and produced in a timely way	All	Review transcript production rules and practices (*Completed*)	✓			
		Establish time standards for transcript production and delivery				
Court filing and data entry is consistent, accurate and up-to-date at all court offices	All	Develop training programs for major data entry systems	✓			
		Continuous training provided				
		Complete new manuals for all systems	✓			
		Ongoing updates to manuals				
Efficient file and record management practices are in place at all court offices	All	Review file management practices and retention schedules for records and exhibits				
		Implement new file management practices and schedules and provide staff training				
		Ensure ongoing compliance with practices and schedules and update practices and schedules as required				
Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions	All	Develop and pilot new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases	✓			
		Commence roll-out of new case tracking system				
		Develop central registry for estates proceedings (*Completed*)	✓			
		Roll out central registry				
		Develop options for an improved criminal case management system	✓			
		Implement improvements to the criminal case management system				
	Civil	40% full and partial settlement rate for cases that proceed to civil mediation				
		Assess effectiveness of mandatory mediation program through surveys				
		60% full and partial settlement rate for cases that proceed to family mediation; regularly monitor settlement rate				
		Enter into new agreements with family mediation and information service providers (*Completed*)	✓			

Legend: All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Business Goal #1: Timely and Efficient Case Processing (continued)

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
	Civil	Compile baseline data				
		Consult with the judiciary and the bar on appropriate Court Services Division standards				
		Compile baseline data and establish time standards for default judgments issued by registrars				
		Regularly monitor time standards for default judgments issued by registrars				
		Compile baseline data and establish time standards for issuing estate certificates in non-contentious estate applications				
		Regularly monitor time standards for issuing certificates in non-contentious estate applications				
		Participate in Civil Rules Committee				
		Expand case management and mandatory mediation to Essex County (*Completed*)	✓			
		Participate in Toronto Region's Case Management Implementation Review Committee	✓			
		Participate in Discovery Review	✓			
		Submit final report on Discovery Review; support implementation of recommendations				
		Review impact of the *Simplified Procedure Rules*				
	Small Claims	Compile baseline data				
		Consult with the judiciary and the bar on appropriate Court Services Division standards				
		Compile baseline data and establish time standards for default judgments issued by clerks				
		Regularly monitor time standards for default judgments issued by clerks				
		Participate in Small Claims Court Rules Subcommittee				
		Participate in review of Small Claims Court Rules, including consideration of province-wide mandatory settlement conferences and automatic dismissal timelines	✓			
		Compile baseline data				
		Consult with the judiciary and the bar on appropriate Court Services Division standards				
		Participate in Family Rules Committee				
		Participate in review of Family Law Rules and Forms				
		Participate in the expansion of the Family Law Rules to the Superior Court of Justice				

Legend: All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs (continued)	Court of Appeal - Civil/ Family	Compile baseline data and establish time to hearing targets, at the direction of the Court of Appeal and in consultation with users				
		Regularly monitor time to hearing rate				
	Court of Appeal - Criminal Appeals	75% of criminal appeals heard within one year of commencement of appeal				
	Criminal/ POA	Compile baseline data				
		Consult with the judiciary and the bar on appropriate Court Services Division standards				
		Participate in *Provincial Offences Act* Rules Committee				
The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs	Family	Participate in Justice Summit	✓			
		Participate in Child Protection Backlog Committee and Working Groups	✓			
		Identify and recommend best practices for child protection cases (*Completed*)	✓			
		Participate in implementation of best practices for child protection cases				
	Criminal	Work with judiciary and Crowns on strategies to identify, prevent and reduce criminal backlogs	✓			
		Support establishment of Brampton, North York and Scarborough backlog reduction courts, and further courts to be determined	✓			
		Participate in Justice Summit Criminal Working Groups	✓			
		Prepare report and recommendations to address the increasing number of appearances in criminal matters				
		Establish standard data definitions for criminal case data collection				
	All	Review and implement legislative, policy and program changes at provincial and federal levels	✓			
	Family	Prepare for implementation of the *Domestic Violence Protection Act*	✓			
		Prepare for implementation of the *Interjurisdictional Support Orders Act* (*Completed*)	✓			
		Implement *Divorce Act* amendments (once passed)				
		Engage in *Provincial Offences Act* streamlining exercise with municipalities				
		Participate in Federal/Provincial/Territorial review of criminal trial court structure	✓			

Legend All Practice Areas Civil Practice Area Small Claims Court Practice Area Family Practice Area Criminal/POA Practice Area ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Barriers to services provided by the Court Services Division are identified and reduced or eliminated	All	Ensure court facilities have appropriate signage and are secure, safe, and physically accessible (e.g. by disabled persons, by general public)	✓			
		Ensure compliance with *Ontario Human Rights Code*	✓			
		Ensure access to French language services and interpreter services	✓			
		Assess impact of current fee schedule and any proposed fee increases on public access	✓			
		Review court forms/public materials/services/Internet and bring into compliance with the *Ontarians with Disabilities Act* (*Completed*)	✓			
		Compile baseline data regarding counter wait times (including Court of Appeal)				
		Establish standard counter wait times (including Court of Appeal)				
		Monitor standards and best practices for counter wait times (including Court of Appeal)				
	Criminal	Negotiate agreement with federal government on provision of French language services in *Contraventions Act* matters (*Completed*)	✓			
Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court	All	Participate in the Ontario Justice Education Network	✓			
		Review the quality and availability of Ontario Justice Education Network videos, guides, booklets, etc. for unrepresented parties	✓			
		Establish Ontario Justice Education Network Web site	✓			
		Reassess in-person litigant needs, including the Court of Appeal				
		Make public education materials available in more locations (e.g. Government Information Centres, libraries, agencies)	✓			
	Small Claims	Consider the need for Small Claims Courts public information sessions/ centres and the development of Small Claims Court Internet materials	✓			
	Family	Consider expansion of Family Law Information Centres	✓			
		Family Law Information services available in all court sites (83)				
		Post court services information on the Ministry Internet site (e.g. information on publication bans, the jury selection process, court locations, guides and booklets and the legal appointment process)	✓			
		Work with Shared Services Bureau on "Life Events" bundles for the Internet (e.g. "bundled" information for spouses going through divorce)	✓			
		Post electronic court forms on the Ministry Internet site	✓			
		Install electronic display boards in busy courthouses to display court schedules and other information				
		Review options for electronic filing of court documents, payment of fines and fees and access to court files and schedules	✓			

Legend All Practice Areas Civil Practice Area Small Claims Court Practice Area Family Practice Area Criminal/POA Practice Area ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Technology enables remote appearances by parties and witnesses	All	Consider increased use of technology to permit more remote appearances, particularly in northern locations	✓			
		Develop options for remote access to interpreter services by northern courts	✓			
		Consider options for conducting solicitor/client assessments by video conference	✓			
		Test the use of remote appearances in the model electronic courtroom				
		Evaluate the use of remote appearances in the model electronic courtroom, including the impact on courtroom procedures				
	Criminal/ POA	Review the impact of video conferencing (including video remands) on criminal backlogs and time to disposition, in order to determine future direction	✓			
		Expand availability of telewarrants to *Provincial Offences Act* matters	✓			
Electronic links between information systems support public safety goals	Family	Consider the viability of establishing information exchanges with Children's Aid Societies, subject to confidentiality requirements				
	Criminal/ POA	Establish criminal justice information links with Crowns, Police, Corrections				
		Develop improved *Provincial Offences Act* information exchanges between municipalities and the Ministry of Transportation				
Access to court documents, files and databases is governed by a legal and policy framework	All	Put into place a policy and legal framework to balance the public right of access to court information and services vs. the right to confidentiality and privacy. This policy must be consistent with legislated rules (e.g. *Freedom of Information and Protection of Privacy Act, Courts of Justice Act, Youth Criminal Justice Act, Child and Family Services Act)*, rules of court and Ministry and Ontario Public Service policies				
		Assess potential for electronic channels of communication and more effective use of local bench and bar committees, rules committees, Law Society Channels, etc.	✓			

Legend All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high quality courtroom and administrative support to the judiciary and effective enforcement services.	All	Launch Divisional intranet and new electronic procedural manuals to promote consistent practices across the province (*Completed*)	✓			
		Support court staff through consistently updated electronic manuals, electronic forms, intranet, etc.				
		Provide training in response to changes in practices, rules, procedures, legislation and technology				
		Ensure that regional capacity is in place to deliver ongoing program-related training				
		Provide training on file management				
		Provide staff training and development programs, including community college and other academic certification programs, mentorship programs and practicum opportunities				
		Deliver training programs on the *Youth Criminal Justice Act*, the *Interjurisdictional Support Order Act* and enforcement services (*Completed*)	✓			
		Review courtroom and court office staffing needs and find solutions to high staff turnover rate				
		Develop performance plans for all staff				
		Conduct annual performance reviews for all staff				
Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys	All	Design complaints protocol and ensure timely resolution of public complaints				
		Regularly monitor all court services and programs through client satisfaction surveys				
	Family	Achieve 80% satisfaction rate for users of Family Law Information Centres, Family Mediation Services and Parent Information Sessions, where available; regularly monitor satisfaction rate				
		Comply 100% with telephone standards (staff answer telephone calls by 3rd ring, forward phones to voicemail when not available, return all calls within one business day and do not redirect calls more than once)				
		Comply 100% with correspondence standards (staff reply to all correspondence within 15 business days)				
		Comply 100% with counter service standards				
		Comply 100% with complaint resolution standards (staff respond to customer complaints and feedback within two business days)				

Legend All Practice Areas Civil Practice Area Small Claims Court Practice Area Family Practice Area Criminal/POA Practice Area ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Localized practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application	Civil	Review Toronto, and monitor Windsor and Ottawa, case management and mandatory mediation				
	Small Claims	Review Small Claims Court Rules to assess the need for greater consistency in pre-trial procedures across the province	✓			
	Family	Review Family Law Rules to examine the need for greater consistency in family court procedures and practices	✓			
		Consider extending application of Family Law Rules to Superior Court of Justice (non-Family Court Branch) (*Complete*)	✓			
		Extend application of Family Law Rules to Superior Court of Justice (non-Family Court Branch)				
	Criminal	Assess feasibility, impact and effectiveness of local projects and best practices for province-wide application	✓			
Municipal courts deliver *Provincial Offences Act* court services in accordance with Ministry standards, the Memorandum of Understanding and legal requirements	Criminal/ POA	Establish table to address operational policy issues, the need for more effective communication of Ministry policies, financial oversight and technology requirements				
		Ongoing commitment				
Specialized services are provided where appropriate	Family	Report on the need for specialized services in the North through the Working Group of the Child Protection Backlog Committee (*Completed*)	✓			
		Participate in implementation of the Northern Issues Working Group Report				
	Criminal/ POA	Together with the judiciary, assess the effectiveness of the criminal courts that offer specialized services at some locations, including the Aboriginal Court, Drug and Mental Health Courts, Domestic Violence Courts, Native Justice of the Peace Program				
The Division has effective partnerships with the business community and other external parties for the delivery of some services	All	Consider opportunities for additional partnerships on an ongoing basis				
		Participation is ongoing				

Legend: All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities	All	Finalize Five-Year Plan (*Completed*)	✓			
		Update the Five-Year Plan annually, in consultation with the judiciary, the bar and other court users				
An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks and the financial outlook and to identify and track program commitments throughout the year	All	Ongoing commitment				
		Develop Regional Operational Plans as needed				
Management information reports are available to the Division, MAG, the judiciary and others to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions and client satisfaction with services	All	Reach provincial agreement on data definitions needed to establish baseline data				
		Establish provincial database and produce regular statistical reports				
		Finalize the format for new reports for all practice areas by June 2003 and update reports regularly				
		Revise reports on an ongoing basis in response to program requirements and feedback				
		Train staff in the collection of data and the use of business intelligence tools to produce customized reports				
		Develop client satisfaction surveys and revise the surveys on an ongoing basis in response to program requirements and feedback				
		Develop a non-statistical research database for research on social, economic, demographic and justice trends, including Canadian and international justice issues and best practices				
		Work with the judiciary and Court Services Division stakeholders, and develop research partnerships, to enhance data analysis capacity				
		Continue to respond to ad hoc requests for data				
An Annual Report is published at the end of the fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts	All	Finalize format for report (*Completed*)	✓			
		Publish first Annual Report in July 2003				
		Ongoing commitment				
All programs are evaluated on a four-year cycle	All	Prepare evaluation of judicial support services and enforcement services				
		Prepare evaluation of criminal operations and head office				
		Prepare evaluations of civil and family operations				
		Establish Operational Tables as forum for discussion (*Completed*)	✓			
		Ongoing commitment				

Legend All Practice Areas Civil Practice Area Small Claims Court Practice Area Family Practice Area Criminal/POA Practice Area ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies, and other Ministry of the Attorney General Divisions	All	Establish working relationships through Justice Summit, Backlog Committees, Local Bench and Bar Committees and Operational Policy Tables with: – The judiciary and the bar – Justice Sector partners and other ministries (Ministry of Public Safety and Security, Ministry of Transportation, Management Board Secretariat, Ministry of Community, Family and Children's Services) – External agencies (Police, Children's Aid Societies, Legal Aid Ontario) – Other Ministry of the Attorney General divisions (Criminal Law Division, Office of the Children's Lawyer, Facilities Management Services, Fiscal Planning, Human Resources and Policy Branches, Justice Technology Services, Victims Services) – OPSEU, AMAPCEO				
		Meet with Court Service Standards Advisory Panels on an annual basis regarding standards and best practices				
		Transfer *Provincial Offences Act* to municipalities and establish ongoing support role (*Completed*)	✓			
The Division has a Federal/Provincial/ Territorial strategy in place	All	Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts				
		Consider the feasibility of a Canadian equivalent to the American "National Center for State Courts"				
	Family	Develop a strategy to respond to federal proposals relating to contribution funding and Unified Family Court expansion				
		Participate in the Federal/Provincial/Territorial Family Justice Coordinating Committee of Senior Officials				
		Obtain and report back on federal contributions to funding for provincial programs				
	Criminal	Finalize *Contraventions Act* negotiations with federal government (Complete)	✓			
		Monitor impact of federal criminal amendments on court workload and procedures				
		Participate in a study of trial court structure	✓			
		Implement Bill C15A (*Criminal Code* amendments) and the *Youth Criminal Justice Act*	✓			
		Build on relationship with the Association of Canadian Court Administrators and the National Center for State Courts				
		Develop a plan to establish partnerships with universities, law schools and other research agencies				
		Consider providing court data for research purposes				
		Consider advertising the Division's research interests				
		Consider making Divisional data and research reports available for a fee				

Legend: All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/ public costs of litigation	All	Establish support standards with Superior Court (Completed)	✓			
		Complete operational review of Regional Head Offices	✓			
		Establish support standards with Ontario Court				
		Review staffing needs in court offices/courtrooms				
		Develop workload indicators				
		With Ontario Court of Justice, develop Ontario Court of Justice complement model				
		Review regional allocations				
		Develop model to assess private/public costs of litigation				
		Incorporate new resource needs into annual Business Planning process and identify savings, offsets for new initiatives and resource needs as appropriate				
		Develop new trust accounting system				
Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation	All	Ongoing commitment (tracked through Business Planning Table)				
Operational and financial risks are identified early and are effectively managed	All	Ongoing commitment (tracked through Business Planning Table)				
Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate	All	Develop fee strategy				
		Ongoing commitment (tracked through Facilities and Systems Tables)				

Legend All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Service Standard	Practice Area	Initiative	2002/ 2003	2003/ 2004	2004/ 2005	2005/ 2006
Policies are in place to support effective collection of unpaid fines and estreated bail	All	Electronically transmit defaulted fine information to Collections Management Unit on a regular basis				
		Regularly monitor Management Board of Cabinet collection procedures and track the amount of defaulted fines and estreated bail collected				
Technology needs and resources are identified and effectively managed	All	Develop a multi-year strategic technology plan to define and set timelines and resource requirements for technology initiatives				
		Implement information technology asset tracking system	✓			
		Develop a plan for ongoing support of existing case tracking and case management systems, including the Court of Appeal's Court Office System	✓			
		Work with the Justice Technology Services Division and the Office of the Corporate Chief Information Officer to ensure that technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way				
		Develop policies and standards for the distribution of technology resources, including memoranda of understanding with all three courts				
		Establish Facilities Planning Unit to work with Facilities Branch on management of major capital (*Completed*)	✓			
		Develop multi-year strategic plan for major capital and asset management	✓			
		Ongoing tracking and strategic planning				
		Put in place a new capital plan for the 04/05 Business Planning Cycle				

Legend All Practice Areas | Civil Practice Area | Small Claims Court Practice Area | Family Practice Area | Criminal/POA Practice Area | ✓ = Fiscal year commitment met

Appendix: Five-Year Trends in the Courts

Statistical Data
1998/99 – 2002/03

This set of data is different from that previously published annually by the Division. It reflects the trends which the Division is currently tracking and the questions most frequently asked by those who rely on our data.

The data previously published is currently being updated for the fiscal years 2001/02 and 2002/03. A revised version of this report will be available on the Ministry's Internet site by October 2003.

The Division has a number of initiatives under way to improve the quality, scope and accessibility of court statistical data and we look forward to being able to provide enhanced information as these initiatives are implemented.

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CISS	The Courts Input Statistics System (CISS) is a desktop computer system that reports monthly on activities in the Superior Court of Justice (including Small Claims Court and the Family Court Branch) and family cases in the Ontario Court of Justice.
Civil	Civil data includes proceedings for all *Motor Vehicle Act*, *Construction Lien Act* and estates proceedings and other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters.
Criminal	Criminal data includes all offences under the *Criminal Code*, the *Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act* and other federal offences by adults and young persons. (Note: In May 1997 the *Narcotics Control Act* and parts of the *Food and Drug Act* were repealed and replaced with the *Controlled Drugs and Substances Act*.) Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. On average, over the last five years, there were approximately 3.5 charges on each Superior Court of Justice indictment.
Family	Family data includes all *Family Law Act*, *Children's Law Reform Act*, *Divorce Act*, *Child and Family Services Act*, *Reciprocal Enforcement of Support Orders Act* and other family cases.
ICON	The Integrated Courts Offences Network (ICON) is an operational system that tracks charges filed at the Ontario Court of Justice.
Small Claims	Small Claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e. civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice).

Region	Fiscal Year	Proceedings Received (2)	Events Heard (3)
Central East	1998/1999 (1)	12,524	8,705
	1999/2000	11,313	6,164
	2000/2001	10,849	6,081
	2001/2002	12,310	5,858
	2002/2003	13,059	4,737
Central West	1998/1999 (1)	18,073	19,866
	1999/2000	17,065	18,118
	2000/2001	19,503	16,780
	2001/2002	18,262	17,091
	2002/2003	17,822	15,942
East	1998/1999 (1)	9,316	13,658
	1999/2000	8,647	11,071
	2000/2001	8,860	11,217
	2001/2002	8,959	11,462
	2002/2003	8,962	11,368
North	1998/1999 (1)	5,719	5,328
	1999/2000	5,046	4,352
	2000/2001	4,898	4,085
	2001/2002	5,159	3,994
	2002/2003	5,663	4,220
Toronto	1998/1999 (1)	32,949	44,390
	1999/2000	26,450	48,022
	2000/2001	28,107	38,360
	2001/2002	27,419	41,142
	2002/2003	33,926	67,860
West	1998/1999 (1)	14,211	25,535
	1999/2000	12,151	20,692
	2000/2001	11,807	16,817
	2001/2002	11,468	13,697
	2002/2003	11,733	12,614
Ontario	1998/1999 (1)	92,792	117,482
	1999/2000	80,672	108,419
	2000/2001	84,024	93,340
	2001/2002	83,577	93,244
	2002/2003	91,165	116,741

(1) Effective June 17, 1998, authority for residential tenancy matters pursuant to Part IV of the *Landlord and Tenant Act* was transferred from the Superior Court of Justice to the Ontario Rental Housing Tribunal pursuant to the *Tenant Protection Act, 1997*. Data is no longer collected.

(2) Includes statements of claim, notices of action, applications and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court or family proceedings.

(3) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.

SOURCE: CISS

Region	Location	98/99 (2)	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2,173	1,942	2,112	2,041	2,196	23	1%
	Bracebridge	546	543	376	348	345	-201	-37%
	Cobourg	346	327	326	313	290	-56	-16%
	Lindsay	367	403	307	310	323	-44	-12%
	Newmarket	3,260	3,260	3,303	4,466	4,961	1,701	52%
	Peterborough	687	591	561	572	652	-35	-5%
	Whitby	5,145	4,247	3,864	4,260	4,292	-853	-17%
Central East Total		**12,524**	**11,313**	**10,849**	**12,310**	**13,059**	**535**	**4%**
Central West	Brampton	6,372	5,863	5,840	5,385	5,123	-1,249	-20%
	Brantford	1,835	2,120	2,773	2,904	2,674	839	46%
	Cayuga	373	231	248	203	186	-187	-50%
	Hamilton	4,276	3,659	4,248	3,847	4,040	-236	-6%
	Milton	2,569	2,801	3,681	2,954	2,660	91	4%
	Orangeville	309	282	503	627	744	435	141%
	Simcoe	303	273	281	313	220	-83	-27%
	St Catharines	1,205	1,082	1,032	1,102	1,163	-42	-3%
	Welland	831	754	897	927	1,012	181	22%
Central West Total		**18,073**	**17,065**	**19,503**	**18,262**	**17,822**	**-251**	**-1%**
East	Belleville	552	570	534	498	667	115	21%
	Brockville	491	369	345	354	377	-114	-23%
	Cornwall	416	359	304	289	295	-121	-29%
	Kingston	791	716	739	830	888	97	12%
	L'Orignal	238	277	561	556	562	324	136%
	Napanee	212	116	126	110	162	-50	-24%
	Ottawa	5,832	5,595	5,547	5,497	5,233	-599	-10%
	Pembroke	450	404	391	454	388	-62	-14%
	Perth	239	203	224	296	287	48	20%
	Picton	95	38	89	75	103	8	8%
East Total		**9,316**	**8,647**	**8,860**	**8,959**	**8,962**	**-354**	**-4%**
North	Cochrane	561	578	589	493	528	-33	-6%
	Fort Frances	118	91	98	96	104	-14	-12%
	Gore Bay	50	43	61	50	47	-3	-6%
	Haileybury	229	195	153	235	194	-35	-15%
	Kenora	241	299	240	304	291	50	21%
	North Bay	507	507	457	498	414	-93	-18%
	Parry Sound	183	173	203	160	210	27	15%
	Sault Ste. Marie	993	1,048	1,022	876	605	-388	-39%
	Sudbury	1,557	1,006	1,198	1,593	1,900	343	22%
	Thunder Bay	1,280	1,102	877	854	1,363	83	6%
	Timmins	0	4	0	0	7	7	0%
North Total		**5,719**	**5,046**	**4,898**	**5,159**	**5,663**	**-56**	**-1%**

Region	Location	98/99 (2)	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	32 949	26 450	28 107	27,419	33,926	977	3%
Toronto Total		**32.949**	**26.450**	**28.107**	**27.419**	**33.926**	**977**	**3%**
West	Chatham	594	536	516	482	571	-23	-4%
	Goderich	338	321	308	350	250	-88	-26%
	Guelph	787	776	794	777	732	-55	-7%
	Kitchener	2 228	1 844	1 920	1 722	1 878	-350	-16%
	London	4 941	3 792	3 560	3 315	2 828	-2 113	-43%
	Owen Sound	444	396	413	446	414	-30	-7%
	Sarnia	717	661	683	636	674	-43	-6%
	St. Thomas	268	263	232	267	402	134	50%
	Stratford	330	375	290	287	318	-12	-4%
	Walkerton	362	311	286	262	333	-29	-8%
	Windsor	2 884	2 488	2 467	2 529	2 634	-250	-9%
	Woodstock	318	398	338	395	699	381	120%
West Total		**14,211**	**12,151**	**11,807**	**11,468**	**11,733**	**-2,478**	**-17%**
Ontario Total		**92,792**	**80,672**	**84,024**	**83,577**	**91,165**	**-1,627**	**-2%**

(1) Includes statements of claim, notices of action, applications and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court proceedings or family proceedings.

(2) Effective June 17, 1998, authority for residential tenancy matters pursuant to Part IV of the *Landlord and Tenant Act* was transferred from the Superior Court of Justice to the Ontario Rental Housing Tribunal pursuant to the *Tenant Protection Act*, 1997. Data is no longer collected.

SOURCE: CISS

Region	Location	98/99 (2)	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2 039	1 796	1 858	2 086	1 230	-809	-40%
	Bracebridge	389	371	360	258	203	-186	-48%
	Cobourg	269	173	141	133	236	-33	-12%
	Lindsay	249	202	224	126	207	-42	-17%
	Newmarket	3 733	2 356	2 261	2 078	2 048	-1 685	-45%
	Peterborough	547	578	486	456	304	-243	-44%
	Whitby	1 479	688	751	721	509	-970	-66%
Central East Total		**8.705**	**6.164**	**6.081**	**5.858**	**4.737**	**-3.968**	**-46%**
Central West	Brampton	7 379	7 172	5 537	5 383	6,053	-1 326	-18%
	Brantford	1 119	1 460	1 920	2 143	1 644	525	47%
	Cayuga	176	144	105	108	113	-63	-36%
	Hamilton	6 528	5 392	5 355	5 870	4 806	-1 722	-26%
	Milton	2 195	1 808	1 874	1 444	1,426	-769	-35%
	Orangeville	377	208	184	164	10	-367	-97%
	Simcoe	246	220	317	478	247	1	0%
	St Catharines	1 375	1 369	1 159	1 137	991	-384	-28%
	Welland	471	345	329	364	652	181	38%
Central West Total		**19.866**	**18.118**	**16.780**	**17.091**	**15.942**	**-3.924**	**-20%**
East	Belleville	640	785	828	851	824	184	29%
	Brockville	1 184	440	277	326	386	-798	-67%
	Cornwall	282	300	175	188	266	-16	-6%
	Kingston	624	684	674	676	731	107	17%
	L'Orignal	274	295	381	222	213	-61	-22%
	Napanee	101	73	80	67	56	-45	-45%
	Ottawa	9,721	7 849	8,340	8,598	8,495	-1 226	-13%
	Pembroke	348	294	292	311	163	-185	-53%
	Perth	397	304	103	123	162	-235	-59%
	Picton	87	47	67	100	72	-15	-17%
East Total		**13.658**	**11.071**	**11.217**	**11.462**	**11.368**	**-2.290**	**-17%**
North	Cochrane	416	351	284	204	187	-229	-55%
	Fort Frances	64	78	89	93	73	9	14%
	Gore Bay	14	15	28	21	15	1	7%
	Haileybury	277	242	184	152	177	-100	-36%
	Kenora	212	232	245	227	260	48	23%
	North Bay	533	586	672	646	636	103	19%
	Parry Sound	67	60	54	75	78	11	16%
	Sault Ste. Marie	1 148	890	876	721	725	-423	-37%
	Sudbury	1 277	823	830	844	1 114	-163	-13%
	Thunder Bay	1 203	982	680	917	860	-343	-29%
	Timmins	117	93	143	94	95	-22	-19%
North Total		**5,328**	**4,352**	**4,085**	**3,994**	**4,220**	**-1,108**	**-21%**

Region	Location	98/99 (2)	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	44,390	48,022	38,360	41,142	67,860	23,470	53%
Toronto Total		**44,390**	**48,022**	**38,360**	**41,142**	**67,860**	**23,470**	**53%**
West	Chatham	530	464	406	428	442	-88	-17%
	Goderich	200	190	159	210	32	-168	-84%
	Guelph	743	518	333	441	400	-343	-46%
	Kitchener	4 407	3 865	3 789	1 718	1 427	-2 980	-68%
	London	6 007	3 611	2 028	1 947	2 471	-3 536	-59%
	Owen Sound	438	402	283	156	205	-233	-53%
	Sarnia	681	636	689	654	496	-185	-27%
	St Thomas	254	260	281	232	232	-22	-9%
	Stratford	135	90	94	180	81	-54	-40%
	Walkerton	170	161	123	128	157	-13	-8%
	Windsor	11 378	10 040	8 188	7 185	6 478	-4 900	-43%
	Woodstock	592	455	444	418	193	-399	-67%
West Total		**25,535**	**20,692**	**16,817**	**13,697**	**12,614**	**-12,921**	**-51%**
Ontario Total		**117,482**	**108,419**	**93,340**	**93,244**	**116,741**	**-741**	**-1%**

(1) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings

(2) Effective June 17, 1998, authority for residential tenancy matters pursuant to Part IV of the *Landlord and Tenant Act* was transferred from the Superior Court of Justice to the Ontario Rental Housing Tribunal pursuant to the *Tenant Protection Act*, 1997. Data is no longer collected.

SOURCE: CISS

Region	Fiscal Year	Charges Received	Charges Disposed	Charges Pending (1)	Events Heard (2)
Central East	1998/1999	81 159	77 182	28 755	458 423
	1999/2000	84 826	79 240	31 901	495 789
	2000/2001	92 023	84 128	37 478	583 869
	2001/2002	97 612	94 349	39 993	620 956
	2002/2003	97 635	92,446	41,819	660 065
Central West	1998/1999	88 051	89 147	29 648	509 451
	1999/2000	91 267	85 617	34 684	549 224
	2000/2001	100 996	94 565	40 952	662 351
	2001/2002	102 223	100 387	42 944	714 085
	2002/2003	106,042	99,605	46,222	757 228
East	1998/1999	62 881	61 752	22 613	383 459
	1999/2000	60 680	57 236	25 673	374 233
	2000/2001	63 009	59 661	28 136	428 216
	2001/2002	68 911	64 940	32 987	477 416
	2002/2003	75,547	70,153	34,983	547 307
North	1998/1999	66 213	64 241	16 960	280 667
	1999/2000	62 098	61 394	16 410	289 534
	2000/2001	62 559	59 884	18 632	311 945
	2001/2002	64 279	63 668	18 217	329 174
	2002/2003	68,303	62,915	21,573	364,738
Toronto	1998/1999	139 123	134 839	59 603	1 107 634
	1999/2000	132 865	125 574	58 528	1 084 029
	2000/2001	133 063	117 246	65 898	1 124 223
	2001/2002	138 837	133 224	65 066	1 175 289
	2002/2003	143,740	126,733	70,131	1,193,055
West	1998/1999	82 937	83 940	24 344	448 767
	1999/2000	83 218	79 858	26 902	459 963
	2000/2001	87 591	83 640	30 246	511 531
	2001/2002	91 364	88 060	27 559	557 607
	2002/2003	94,350	92,060	33,317	604 255
Ontario	1998/1999	520 364	511 101	181 923	3 188 401
	1999/2000	514 954	488 919	194 098	3 252 772
	2000/2001	539 241	499 124	221 342	3 622 135
	2001/2002	563 226	544 628	226 766	3 874 527
	2002/2003	585,617	543,912	248,045	4,126,648

(1) Does not include charges with a bench warrant outstanding.

(2) Includes trials, pre-trials, motion hearings, bail hearings, preliminary hearings and other hearings heard for each charge that was before the court. For example, if there are 2 charges on an information, ICON enters 2 events for each court appearance.

SOURCE: ICON

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	15 597	17 750	18 899	20 143	19 769	4 172	27%
	Bracebridge	3 374	3 703	3 363	3 318	3 522	148	4%
	Cobourg	4 169	3 811	3 368	4 166	4 302	133	3%
	Lindsay	5 747	5 938	5 864	6 074	7 158	1 411	25%
	Newmarket	20 022	22 387	26 071	24 860	24 998	4 976	25%
	Orillia	3 690	3 783	4 314	4 173	3 701	11	0%
	Oshawa	22 258	21 042	23 743	27 178	26 792	4 534	20%
	Peterborough	6 302	6 412	6 401	7 700	7 393	1 091	17%
Central East Total		**81,159**	**84,826**	**92,023**	**97,612**	**97,635**	**16,476**	**20%**
Central West	Brampton	27 060	28 552	36 667	38 065	42 970	15 910	59%
	Brantford	8 223	7 773	9 006	8 817	7 954	-269	-3%
	Cayuga	2 154	1 772	1 688	1 918	1 670	-484	-22%
	Hamilton	21 373	22 607	23 660	22 144	21 700	327	2%
	Milton	7 811	7 626	8 083	9 564	9 547	1 736	22%
	Niagara Falls	46	18	24	1	0	-46	-100%
	Orangeville	4 164	5 068	4 528	5 176	4 710	546	13%
	Simcoe	2 551	2 837	2 967	2 538	2 972	421	17%
	St Catharines	11 363	11 097	11 108	10 871	11 491	128	1%
	Welland	3,306	3,917	3,265	3,129	3 028	-278	-8%
Central West Total		**88.051**	**91.267**	**100.996**	**102.223**	**106.042**	**17.991**	**20%**
East	Alexandria	739	627	579	467	888	149	20%
	Belleville	6 744	7 582	6 838	7 520	8 240	1 496	22%
	Brockville	3 538	3 733	4 387	4 644	5 606	2 068	58%
	Cornwall	5 586	4 787	5 025	4 723	5 202	-384	-7%
	Kingston	6 482	7 333	7 700	8 230	8 340	1 858	29%
	L'Orignal	2 562	2 284	2 290	2 463	2 507	-55	-2%
	Morrisburg	703	641	726	898	879	176	25%
	Napanee	2 168	1 842	1 854	2 455	2 636	468	22%
	Ottawa	26 586	23 925	25 804	28 953	31 803	5 217	20%
	Pembroke	4 075	4 078	4 120	4 077	4 486	411	10%
	Perth	2 849	2 894	2 925	3 217	3 519	670	24%
	Picton	849	954	761	1 264	1 441	592	70%
East Total		**62.881**	**60.680**	**63.009**	**68.911**	**75.547**	**12.666**	**20%**
North	Cochrane	3 267	3 515	2 799	2 768	2 930	-337	-10%
	Dryden	3 796	3 177	4 100	4 247	4 172	376	10%
	Elliot Lake	1 595	1 336	1 407	1 087	1 687	92	6%
	Espanola	809	628	640	775	723	-86	-11%
	Fort Frances	1 478	1 526	1 583	1 806	1 603	125	8%
	Gore Bay	1 561	1 128	1 627	1 572	1 502	-59	-4%
	Haileybury	1 980	1 865	2 057	1 941	2 226	246	12%
	Kenora	5 203	5 568	5 772	5 325	5 834	631	12%
	Kirkland Lake	490	508	438	510	522	32	7%
	North Bay	5 965	5 916	5 607	5 907	6 302	337	6%
	Parry Sound	2 347	1 989	2 398	2 912	2 457	110	5%
	Sault Ste. Marie	9 615	8 468	7 460	7 159	8 007	-1 608	-17%
	Sudbury	10 790	9 845	10 085	10 974	12 104	1 314	12%
	Thunder Bay	12 495	11 691	11 687	12 563	12 649	154	1%
	Timmins	4,822	4,938	4,899	4,733	5,585	763	16%
North Total		**66.213**	**62.098**	**62.559**	**64.279**	**68.303**	**2.090**	**3%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from	% Change from
Toronto	1000 Finch Avenue West	23,300	23,090	25,206	26,032	28,794	5,494	24%
	1911 Eglinton Avenue	19,824	20,689	19,965	22,172	23,617	3,793	19%
	2201 Finch Avenue West	19,561	19,209	18,556	20,018	20,893	1,332	7%
	311 Jarvis Street	6,950	6,439	6,583	6,905	7,024	74	1%
	College Park	27,395	22,980	21,492	24,306	22,079	0	0%
	Old City Hall	42,093	40,458	41,261	39,404	41,333	-760	-2%
Toronto Total		**139,123**	**132,865**	**133,063**	**138,837**	**143,740**	**4,617**	**3%**
West	Chatham	5,649	5,520	6,072	5,765	5,564	-85	-2%
	Goderich	2,058	1,979	1,958	1,653	1,982	-76	-4%
	Guelph	5,669	5,842	5,833	6,491	6,322	653	12%
	Kitchener	17,161	17,899	17,298	19,568	20,261	3,100	18%
	London	15,517	15,941	17,611	18,489	19,157	3,640	23%
	Owen Sound	3,390	3,600	3,416	3,515	4,001	611	18%
	Sarnia	5,876	5,664	6,567	6,424	7,076	1,200	20%
	St. Thomas	3,675	3,627	3,993	3,984	4,092	417	11%
	Stratford	2,763	2,857	3,205	2,701	3,164	401	15%
	Walkerton	2,369	2,151	2,540	2,523	2,680	311	13%
	Windsor	14,372	13,827	15,189	16,261	16,070	1,698	12%
	Woodstock	4,438	4,311	3,909	3,990	3,981	-457	-10%
West Total		**82,937**	**83,218**	**87,591**	**91,364**	**94,350**	**11,413**	**14%**
Ontario Total		**520,364**	**514,954**	**539,241**	**563,226**	**585,617**	**65,253**	**13%**

SOURCE: ICON

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	15 051	16 442	17 444	19 219	17 909	2 858	19%
	Bracebridge	3 205	3 487	3 691	3 247	3 275	70	2%
	Cobourg	4 490	3 471	3 704	3 748	3 995	-495	-11%
	Lindsay	5 677	5 375	5 471	5 636	6 638	961	17%
	Newmarket	17 972	20 525	21 199	26 124	24 836	6 864	38%
	Orillia	3 573	3 507	3 908	4 048	3 109	-464	-13%
	Oshawa	21 196	20 403	22 505	25 409	25 764	4 568	22%
	Peterborough	6,018	6,030	6 206	6 918	6,920	902	15%
Central East Total		**77,182**	**79,240**	**84,128**	**94,349**	**92,446**	**15,264**	**20%**
Central West	Brampton	29 658	25 199	31 713	35 052	38 637	8 979	30%
	Brantford	8 016	7 480	8 208	9 006	7 979	-37	0%
	Cavuga	1 977	1 767	1 817	1 897	1 723	-254	-13%
	Hamilton	21 138	22 280	23 848	23 512	21 270	132	1%
	Milton	7 597	7 554	8 032	8 482	9 166	1 569	21%
	Niagara Falls	56	12	31	2	0	-56	100%
	Orangeville	3 771	4 626	4 427	4 863	4 442	671	18%
	Simcoe	2 727	2 520	2 637	2 631	2 802	75	3%
	St Catharines	11 232	10 679	10 476	11 523	11 082	-150	-1%
	Welland	2,975	3,500	3 376	3 419	2 504	-471	-16%
Central West Total		**89,147**	**85,617**	**94,565**	**100,387**	**99,605**	**10,458**	**12%**
East	Alexandria	714	665	602	485	699	-15	-2%
	Belleville	6 681	6 893	6 800	7 618	8 163	1 482	22%
	Brockville	3 208	3 465	3 809	4 621	4 740	1 532	48%
	Cornwall	5 404	4 697	5 060	4 840	5 180	-224	-4%
	Kingston	6 316	6 035	6 363	7 796	8 291	1 975	31%
	L'Orignal	2 230	2 236	2 669	2 367	2 637	407	18%
	Morrisburg	665	652	632	808	811	146	22%
	Napanee	2 036	1 895	1 689	2 407	2 191	155	8%
	Ottawa	27,109	23,354	23 836	25 722	28 352	1 243	5%
	Pembroke	3 807	3 744	4 356	3 993	4 464	657	17%
	Perth	2 684	2 632	2 989	3 124	3 245	561	21%
	Picton	898	968	856	1 159	1,380	482	54%
East Total		**61,752**	**57,236**	**59,661**	**64,940**	**70,153**	**8,401**	**14%**
North	Cochrane	3 177	3 114	2 802	2 852	2 784	-393	-12%
	Dryden	3 709	3 191	3 729	4 085	3 712	3	0%
	Elliot Lake	1 433	1 447	1 258	1 488	1 142	-291	-20%
	Espanola	756	629	585	688	642	-114	-15%
	Fort Frances	1 276	1 742	1 514	1 645	1 632	356	28%
	Gore Bay	1 490	1 186	1 373	1 694	1 455	-35	-2%
	Haileybury	1 919	1 894	1 879	1 731	2 028	109	6%
	Kenora	5 070	5 260	5 608	5 528	5 114	44	1%
	Kirkland Lake	563	509	476	449	517	-46	-8%
	North Bay	5 193	5 803	5 791	6 158	5 796	603	12%
	Parry Sound	2 162	2 233	2 136	2 665	2 497	335	15%
	Sault Ste Marie	9 435	9 100	7 668	7 109	7 565	-1 870	-20%
	Sudbury	10 581	9 210	9 251	10 500	11 444	863	8%
	Thunder Bay	12 216	11 192	11 119	12 175	11 683	-533	-4%
	Timmins	5,261	4,884	4 695	4 901	4 904	-357	-7%
North Total		**64,241**	**61,394**	**59,884**	**63,668**	**62,915**	**-1,326**	**-2%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from	% Change from
Toronto	1000 Finch Avenue West	22 164	22 706	20 502	25 050	25 998	3 834	17%
	1911 Eglington Avenue	17 947	19 670	17 183	20 485	21 340	3 393	19%
	2201 Finch Avenue West	20 925	17 861	17 562	18 359	17 508	-3 417	-16%
	311 Jarvis Street	6 813	6 415	6 133	6 963	5 871	-942	-14%
	College Park	27 440	22 121	20 530	22 846	20 282	-7 158	-26%
	Old City Hall	39 550	36 801	35 336	39 521	35 734	-3 816	-10%
Toronto Total		**134,839**	**125,574**	**117,246**	**133,224**	**126,733**	**-8,106**	**-6%**
West	Chatham	6 098	5 845	6 121	5 518	5 252	-846	-14%
	Goderich	2 111	1 950	1 996	1 793	1 837	-274	-13%
	Guelph	6 000	5 627	5 317	6 236	5 780	-220	-4%
	Kitchener	17 137	16 666	17 493	18 200	20 754	3 617	21%
	London	16 380	15 564	16 805	17 [illegible]	17 573	1 193	7%
	Owen Sound	3 467	3 577	3 336	3 734	3 759	292	8%
	Sarnia	6 102	5 490	5 922	6 732	6 762	660	11%
	St Thomas	3 323	3 861	3 760	4 292	3 859	536	16%
	Stratford	2 860	2 706	3 212	2 951	2 888	28	1%
	Walkerton	2 603	2 011	2 312	2 409	2 666	63	2%
	Windsor	13 476	12 561	13 019	15 197	17 118	3 642	27%
	Woodstock	4 383	4 000	4 347	3,793	3 812	-571	-13%
West Total		**83,940**	**79,858**	**83,640**	**88,060**	**92,060**	**8,120**	**10%**
Ontario Total		**511,101**	**488,919**	**499,124**	**544,628**	**543,912**	**32,811**	**6%**

SOURCE: ICON

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	5,008	6,191	6,351	7,895	8,464	3,456	69%
	Bracebridge	1,011	1,046	771	977	1,064	53	5%
	Cobourg	1,061	1,234	1,054	1,368	1,502	441	42%
	Lindsay	1,656	2,210	2,391	2,537	3,173	1,517	92%
	Newmarket	8,774	10,135	14,371	12,291	11,930	3,156	36%
	Orillia	808	613	559	747	805	-3	0%
	Oshawa	8,511	8,478	9,944	11,490	11,687	3,176	37%
	Peterborough	1,926	1,994	2,037	2,688	3,194	1,268	66%
Central East Total		**28,755**	**31,901**	**37,478**	**39,993**	**41,819**	**13,064**	**45%**
Central West	Brampton	9,505	12,535	17,057	19,464	21,465	11,960	126%
	Brantford	2,520	2,698	3,501	3,072	3,086	566	22%
	Cayuga	690	657	523	643	456	-234	-34%
	Hamilton	6,856	7,715	7,861	6,634	7,241	385	6%
	Milton	3,543	3,339	3,234	4,724	4,627	1,084	31%
	Niagara Falls	0	1	0	0	0	0	0%
	Orangeville	1,498	1,727	1,842	1,966	2,167	669	45%
	Simcoe	552	787	1,241	1,189	1,205	653	118%
	St. Catharines	3,493	3,862	4,488	4,437	4,826	1,333	38%
	Welland	991	1,363	1,205	825	1,149	158	16%
Central West Total		**29,648**	**34,684**	**40,952**	**42,944**	**46,222**	**16,574**	**56%**
East	Alexandria	310	315	289	304	470	160	52%
	Belleville	1,969	2,621	2,606	2,830	2,724	755	38%
	Brockville	1,145	1,332	1,691	1,584	2,085	940	82%
	Cornwall	2,260	2,433	2,444	2,229	2,218	-42	-2%
	Kingston	1,822	2,822	4,037	4,214	3,949	2,127	117%
	L'Orignal	790	1,080	773	898	867	77	10%
	Morrisburg	283	293	324	361	381	98	35%
	Napanee	551	492	660	905	966	415	75%
	Ottawa	10,799	10,892	12,393	16,176	17,757	6,958	64%
	Pembroke	1,231	1,714	1,371	1,735	1,744	513	42%
	Perth	1,081	1,331	1,279	1,388	1,444	363	34%
	Picton	372	348	269	363	378	6	2%
East Total		**22,613**	**25,673**	**28,136**	**32,987**	**34,983**	**12,370**	**55%**
North	Cochrane	660	601	893	646	581	-79	-12%
	Dryden	680	543	851	895	958	278	41%
	Elliot Lake	607	438	558	323	569	-38	-6%
	Espanola	235	188	193	265	206	-29	-12%
	Fort Frances	360	286	382	429	355	-5	-1%
	Gore Bay	366	341	568	503	499	133	36%
	Haileybury	578	467	561	817	928	350	61%
	Kenora	1,419	1,690	1,579	251	1,664	245	17%
	Kirkland Lake	92	121	89	125	185	93	101%
	North Bay	1,939	2,100	1,724	1,524	1,975	36	2%
	Parry Sound	876	560	1,046	1,099	1,132	256	29%
	Sault Ste. Marie	2,650	1,905	1,756	2,197	2,475	-175	-7%
	Sudbury	2,396	2,862	3,536	3,907	4,129	1,733	72%
	Thunder Bay	3,016	3,190	3,670	3,861	4,338	1,322	44%
	Timmins	1,086	1,118	1,226	1,375	1,579	493	45%
North Total		**16,960**	**16,410**	**18,632**	**18,217**	**21,573**	**4,613**	**27%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	1000 Finch Avenue West	10,375	9,914	13,986	13,769	15,382	5,007	48%
	1911 Eglington Avenue	8,922	8,551	9,517	10,292	10,589	1,667	19%
	2201 Finch Avenue West	7,792	7,715	7,720	8,756	9,896	2,104	27%
	311 Jarvis Street	1,774	1,621	2,116	2,364	2,693	919	52%
	College Park	10,592	10,322	10,577	10,768	10,897	305	3%
	Old City Hall	20,148	20,405	21,982	19,117	20,674	526	3%
Toronto Total		**59,603**	**58,528**	**65,898**	**65,066**	**70,131**	**10,528**	**18%**
West	Chatham	1,906	1,652	1,575	1,870	2,119	213	11%
	Goderich	472	558	576	581	673	201	43%
	Guelph	1,299	1,482	1,697	2,041	2,368	1,069	82%
	Kitchener	5,553	6,373	6,348	5,054	6,549	996	18%
	London	4,465	5,130	6,046	7,551	8,451	3,986	89%
	Owen Sound	812	785	938	869	1,134	322	40%
	Sarnia	1,683	1,822	2,484	2,140	2,179	496	29%
	St. Thomas	1,355	1,147	1,268	987	999	356	-26%
	Stratford	473	622	568	551	662	189	40%
	Walkerton	554	628	944	959	937	383	69%
	Windsor	4,477	5,150	6,596	3,607	5,809	1,332	30%
	Woodstock	1,295	1,553	1,206	1,349	1,437	142	11%
West Total		**24,344**	**26,902**	**30,246**	**27,559**	**33,317**	**8,973**	**37%**
Ontario Total		**181,923**	**194,098**	**221,342**	**226,766**	**248,045**	**66,122**	**36%**

(1) Does not include charges with a bench warrant outstanding

SOURCE: ICON

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	78,282	95,273	110,108	111,616	119,465	41,183	53%
	Bracebridge	12,383	18,475	17,009	14,513	14,625	2,242	18%
	Cobourg	22,723	18,426	18,803	22,928	25,285	2,562	11%
	Lindsay	35,023	35,483	37,893	40,267	48,547	13,524	39%
	Newmarket	118,036	143,072	177,173	178,199	185,828	67,792	57%
	Orillia	15,197	15,031	18,946	17,544	14,712	-485	-3%
	Oshawa	132,622	132,910	155,437	180,670	194,124	61,502	46%
	Peterborough	44,157	37,119	48,500	55,219	57,479	13,322	30%
Central East Total		**458,423**	**495,789**	**583,869**	**620,956**	**660,065**	**201,642**	**44%**
Central West	Brampton	155,876	176,656	256,295	296,212	323,252	167,376	107%
	Brantford	44,387	46,109	57,415	57,114	53,562	9,175	21%
	Cavuga	9,003	10,591	9,584	10,714	8,965	-38	0%
	Hamilton	127,631	143,491	153,382	151,971	155,346	27,715	22%
	Milton	43,846	42,669	46,501	57,813	63,676	19,830	45%
	Niagara Falls	93	25	56	0	0	-93	-100%
	Orangeville	19,913	26,045	26,938	27,923	29,106	9,193	46%
	Simcoe	11,682	14,082	16,317	16,353	17,594	5,912	51%
	St. Catharines	76,119	69,140	72,220	75,575	86,484	10,365	14%
	Welland	20,901	20,416	23,643	20,410	19,243	-1,658	-8%
Central West Total		**509,451**	**549,224**	**662,351**	**714,085**	**757,228**	**247,777**	**49%**
East	Alexandria	3,336	3,257	3,458	2,901	4,173	837	25%
	Belleville	36,397	43,157	48,137	49,359	53,376	16,979	47%
	Brockville	21,430	23,638	25,107	25,369	33,216	11,786	55%
	Cornwall	26,471	29,099	39,281	31,980	34,732	8,261	31%
	Kingston	40,955	48,749	59,396	74,155	76,564	35,609	87%
	L'Orignal	12,343	12,224	11,178	10,821	11,064	-1,279	-10%
	Morrisburg	2,974	3,064	3,683	4,680	4,337	1,363	46%
	Napanee	9,719	8,855	11,238	14,450	15,017	5,298	55%
	Ottawa	190,094	160,136	173,054	213,684	257,317	67,223	35%
	Pembroke	17,866	18,565	24,112	23,983	25,524	7,658	43%
	Perth	16,810	18,446	24,905	21,145	24,950	8,140	48%
	Picton	5,064	5,043	4,667	4,889	7,037	1,973	39%
East Total		**383,459**	**374,233**	**428,216**	**477,416**	**547,307**	**163,848**	**43%**
North	Cochrane	11,010	12,368	11,952	11,849	11,800	790	7%
	Dryden	12,342	10,097	14,858	15,679	15,958	3,616	29%
	Elliot Lake	4,847	5,870	5,786	5,026	6,640	1,793	37%
	Espanola	2,410	2,540	2,447	2,948	3,269	859	36%
	Fort Frances	5,417	5,698	5,713	6,568	6,611	1,194	22%
	Gore Bay	6,422	4,677	7,913	7,398	6,970	548	9%
	Haileybury	9,462	7,581	9,510	9,081	13,688	4,226	45%
	Kenora	20,579	22,616	25,664	26,050	25,789	5,210	25%
	Kirkland Lake	1,852	1,766	1,643	1,929	1,946	94	5%
	North Bay	33,380	45,711	39,546	40,235	38,967	5,587	17%
	Parry Sound	10,395	9,545	11,888	13,718	13,497	3,102	30%
	Sault Ste. Marie	43,279	39,422	36,901	37,359	42,338	-941	-2%
	Sudbury	45,349	50,803	59,996	67,549	79,961	34,612	76%
	Thunder Bay	56,807	53,632	60,393	65,573	74,248	17,441	31%
	Timmins	17,116	17,208	17,735	18,212	23,056	5,940	35%
North Total		**280,667**	**289,534**	**311,945**	**329,174**	**364,738**	**84,071**	**30%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	1000 Finch Avenue West	152 039	160 482	189 911	205 597	226 011	73 972	49%
	1911 Eglinton Avenue	136 515	139 740	138 716	157 775	177 605	41 090	30%
	2201 Finch Avenue West	138 442	128 423	139 858	156 604	153 469	15 027	11%
	311 Jarvis Street	48 756	43 961	45 486	47 772	48 962	206	0%
	College Park	222 649	195 655	185 601	190 536	188 668	-33 981	-15%
	Old City Hall	409 233	415 768	424,651	417 005	398 340	-10,893	-3%
Toronto Total		**1,107,634**	**1,084,029**	**1,124,223**	**1,175,289**	**1,193,055**	**85,421**	**8%**
West	Chatham	35 938	32 482	31 817	31 594	32 366	-3 572	-10%
	Goderich	6 878	7 307	7 775	6 223	7 842	964	14%
	Guelph	29 383	29 444	30 668	35 895	34 963	5 580	19%
	Kitchener	97 754	103 211	106 835	115 514	124 613	26 859	27%
	London	93 122	97 946	114 779	133 471	152 446	59 324	64%
	Owen Sound	14 405	15 645	15 905	15 252	16 918	2 513	17%
	Sarnia	30 802	33 735	38 156	38 746	41 223	10 421	34%
	St Thomas	20 909	21 295	22 216	20 685	26 391	5 482	26%
	Stratford	9 189	9 615	11 698	10 137	12 200	3 011	33%
	Walkerton	9 075	9 175	11 968	13 354	13 856	4 781	53%
	Windsor	81 194	80 294	98 290	116 438	117 468	36 274	45%
	Woodstock	20 118	19 814	21,424	20 298	23 969	3,851	19%
West Total		**448,767**	**459,963**	**511,531**	**557,607**	**604,255**	**155,488**	**35%**
Ontario Total		**3,188,401**	**3,252,772**	**3,622,135**	**3,874,527**	**4,126,648**	**938,247**	**29%**

(1) Includes trials, pre-trials, motion hearings, bail hearings, preliminary hearings and other hearings heard for each charge that was before the court. For example, if there are 2 charges on an information, ICON enters 2 events for each court appearance.

SOURCE: ICON

Region	Fiscal Year	Indictments & Appeals Received (1)	Indictments & Appeals Disposed (2)	Indictments & Appeals Pending (3)	Events Heard (4)
Central East	1998/1999	591	696	464	1 649
	1999/2000	548	513	502	1 368
	2000/2001	526	600	461	1 348
	2001/2002	460	550	389	1 504
	2002/2003	598	502	462	1 720
Central West	1998/1999	979	1 057	651	3 588
	1999/2000	907	927	627	3 608
	2000/2001	874	934	539	3 833
	2001/2002	872	862	561	4 211
	2002/2003	910	869	631	4 412
East	1998/1999	784	798	655	1 904
	1999/2000	833	960	620	2 244
	2000/2001	832	761	678	2 494
	2001/2002	684	758	617	2 650
	2002/2003	752	794	560	2 787
North	1998/1999	650	700	307	1 669
	1999/2000	510	529	262	1 412
	2000/2001	511	490	299	1 410
	2001/2002	563	492	314	1 443
	2002/2003	525	516	315	1 519
Toronto	1998/1999	1 386	1 354	942	7 038
	1999/2000	1 332	1 310	948	6 873
	2000/2001	1 174	1 377	845	7 281
	2001/2002	1 179	1 162	883	7 945
	2002/2003	1,217	1 039	1,147	5 863
West	1998/1999	1 290	1 200	694	3 194
	1999/2000	949	1 000	608	3 101
	2000/2001	851	724	686	2 600
	2001/2002	876	921	650	2 925
	2002/2003	864	772	736	2 494
Ontario	1998/1999	5 680	5 805	3 713	19 042
	1999/2000	5 079	5 239	3 567	18 606
	2000/2001	4 768	4 886	3 508	18 966
	2001/2002	4 634	4 745	3 414	20 678
	2002/2003	4,866	4 492	3,851	18,795

(1) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals received. Does not include bench warrants executed or re-elections from jury trials/non-jury trials.

(2) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals disposed. Does not include bench warrants ordered or re-elections to jury trials/non-jury trials.

(3) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals pending. Does not include indictments with a bench warrant outstanding.

(4) Includes trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from	% Change from
Central East	Barrie	182	155	173	118	166	-16	-9%
	Bracebridge	28	18	29	29	17	-11	-39%
	Cobourg	16	31	20	9	25	9	56%
	Lindsay	43	19	26	28	37	-6	-14%
	Newmarket	141	130	97	138	177	36	26%
	Peterborough	53	57	38	28	28	-25	-47%
	Whitby	128	138	143	110	148	20	16%
Central East Total		**591**	**548**	**526**	**460**	**598**	**7**	**1%**
Central West	Bramoton	360	303	282	327	431	71	20%
	Brantford	49	20	32	20	24	-25	-51%
	Cayuga	9	35	22	14	16	7	78%
	Hamilton	170	167	142	203	167	-3	-2%
	Milton	102	92	117	74	70	-32	-31%
	Orangeville	16	21	27	39	37	21	131%
	Simcoe	19	19	24	12	7	-12	-63%
	St Catharines	91	83	95	69	48	-43	-47%
	Welland	163	167	133	114	110	-53	-33%
Central West Total		**979**	**907**	**874**	**872**	**910**	**-69**	**-7%**
	Belleville	68	59	70	70	57	-11	-16%
	Brockville	23	12	20	20	21	-2	-9%
	Cornwall	70	84	86	88	74	4	6%
	Kingston	141	131	117	143	106	-35	-25%
	L'Orignal	33	65	46	49	77	44	133%
	Napanee	45	23	30	26	26	-19	-42%
	Ottawa	322	365	361	218	317	-5	-2%
	Pembroke	55	44	62	32	37	-18	-33%
	Perth	15	35	30	29	26	11	73%
	Picton	12	15	10	9	11	-1	-8%
East Total		**784**	**833**	**832**	**684**	**752**	**-32**	**-4%**
North	Cochrane	33	21	15	30	52	19	58%
	Fort Frances	30	8	6	20	11	-19	-63%
	Gore Bay	19	14	18	15	18	-1	-5%
	Haileybury	18	27	18	32	35	17	94%
	Kenora	43	36	38	86	31	-12	-28%
	North Bay	46	62	75	80	77	31	67%
	Parry Sound	18	14	16	13	14	-4	-22%
	Sault Ste Marie	92	78	118	66	70	-22	-24%
	Sudbury	207	106	85	122	104	-103	-50%
	Thunder Bay	112	103	98	70	80	-32	-29%
	Timmins	32	41	24	29	33	1	3%
North Total		**650**	**510**	**511**	**563**	**525**	**-125**	**-19%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	1,386	1,332	1,174	1,179	1,217	-169	-12%
Toronto Total		**1,386**	**1,332**	**1,174**	**1,179**	**1,217**	**-169**	**-12%**
West	Chatham	59	52	28	23	29	-30	-51%
	Goderich	36	35	37	38	44	8	22%
	Guelph	90	71	72	62	60	-30	-33%
	Kitchener	130	112	125	92	82	-48	-37%
	London	513	325	271	296	314	-199	-39%
	Owen Sound	23	19	17	27	16	-7	-30%
	Sarnia	44	41	52	52	51	7	16%
	St Thomas	49	47	53	45	49	0	0%
	Stratford	16	26	19	20	19	3	19%
	Walkerton	15	12	11	13	19	4	27%
	Windsor	262	159	121	167	154	-108	-41%
	Woodstock	53	50	45	41	27	-26	-49%
West Total		**1,290**	**949**	**851**	**876**	**864**	**-426**	**-33%**
Ontario Total		**5,680**	**5,079**	**4,768**	**4,634**	**4,866**	**-814**	**-14%**

(1) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals received. Does not include bench warrants executed or re-elections from jury trials/non-jury trials.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from	% Change from
Central East	Barrie	242	156	162	162	137	-105	-43%
	Bracebridge	22	20	24	32	13	-9	-41%
	Cobourg	20	25	26	22	16	-4	-20%
	Lindsay	35	15	22	30	29	-6	-17%
	Newmarket	185	118	135	159	146	-39	-21%
	Peterborough	41	39	60	24	28	-13	-32%
	Whitby	151	140	171	121	133	-18	-12%
Central East Total		**696**	**513**	**600**	**550**	**502**	**-194**	**-28%**
Central West	Brampton	443	332	313	304	322	-121	-27%
	Brantford	50	33	40	16	22	-28	-56%
	Cayuga	7	36	17	21	13	6	86%
	Hamilton	167	165	183	176	189	22	13%
	Milton	121	91	110	83	79	-42	-35%
	Orangeville	11	15	22	28	36	25	227%
	Simcoe	11	25	21	10	9	-2	-18%
	St. Catharines	75	91	77	104	70	-5	-7%
	Welland	172	139	151	120	129	-43	-25%
Central West Total		**1,057**	**927**	**934**	**862**	**869**	**-188**	**-18%**
	Belleville	78	61	51	82	53	-25	-32%
	Brockville	19	20	10	15	32	13	68%
	Cornwall	68	65	69	94	107	39	57%
	Kingston	116	119	120	112	133	17	15%
	L'Orignal	46	40	42	67	50	4	9%
	Napanee	41	26	32	31	25	-16	-39%
	Ottawa	364	563	338	277	327	-37	-10%
	Pembroke	40	35	63	47	38	-2	-5%
	Perth	12	19	24	23	21	9	75%
	Picton	14	12	12	10	8	-6	-43%
East Total		**798**	**960**	**761**	**758**	**794**	**-4**	**-1%**
North	Cochrane	39	15	20	25	44	5	13%
	Fort Frances	22	27	8	19	10	-12	-55%
	Gore Bay	18	16	18	15	13	-5	-28%
	Haileybury	24	19	19	23	24	0	0%
	Kenora	32	34	36	39	47	15	47%
	North Bay	75	44	70	87	61	-14	-19%
	Parry Sound	12	11	18	21	13	1	8%
	Sault Ste. Marie	102	82	85	80	64	-38	-37%
	Sudbury	206	124	86	91	129	-77	-37%
	Thunder Bay	129	120	99	70	71	-58	-45%
	Timmins	41	37	31	22	40	-1	-2%
North Total		**700**	**529**	**490**	**492**	**516**	**-184**	**-26%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	1,354	1,310	1,377	1,162	1,039	-315	-23%
Toronto Total		**1,354**	**1,310**	**1,377**	**1,162**	**1,039**	**-315**	**-23%**
West	Chatham	61	47	43	41	23	-38	-62%
	Goderich	29	33	29	44	35	6	21%
	Guelph	80	86	61	61	60	-20	-25%
	Kitchener	185	98	120	105	89	-96	-52%
	London	420	363	166	341	216	-204	-49%
	Owen Sound	13	20	16	21	17	4	31%
	Sarnia	43	43	37	64	44	1	2%
	St Thomas	39	48	48	43	56	17	44%
	Stratford	28	20	18	23	15	-13	-46%
	Walkerton	19	17	6	17	14	-5	-26%
	Windsor	222	192	124	115	169	-53	-24%
	Woodstock	61	33	56	46	34	-27	-44%
West Total		**1,200**	**1,000**	**724**	**921**	**772**	**-428**	**-36%**
Ontario Total		**5,805**	**5,239**	**4,886**	**4,745**	**4,492**	**-1,313**	**-23%**

(1) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals disposed. Does not include bench warrants ordered or re-elections to jury trials/non-jury trials

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	100	96	109	97	105	5	5%
	Bracebridge	15	13	19	11	12	-3	-20%
	Cobourg	17	24	20	7	17	0	0%
	Lindsay	29	33	37	36	43	14	48%
	Newmarket	168	180	142	114	145	-23	-14%
	Peterborough	26	43	23	27	27	1	4%
	Whitby	109	113	111	97	113	4	4%
Central East Total		**464**	**502**	**461**	**389**	**462**	**-2**	**0%**
Central West	Brampton	227	192	155	178	268	41	18%
	Brantford	32	20	10	14	16	-16	-50%
	Cayuga	7	6	11	4	7	0	0%
	Hamilton	101	108	59	85	136	35	35%
	Milton	66	69	72	63	54	-12	-18%
	Orangeville	9	11	15	28	29	20	222%
	Simcoe	11	3	8	12	10	-1	-9%
	St Catharines	84	76	84	58	36	-48	-57%
	Welland	114	142	125	119	75	-39	-34%
Central West Total		**651**	**627**	**539**	**561**	**631**	**-20**	**-3%**
	Belleville	33	31	50	36	41	8	24%
	Brockville	17	9	19	24	13	-4	-24%
	Cornwall	61	77	95	87	51	-10	-16%
	Kingston	77	82	76	114	83	6	8%
	L'Orignal	25	50	53	34	61	36	144%
	Napanee	21	20	18	13	14	-7	-33%
	Ottawa	359	276	295	254	237	-122	-34%
	Pembroke	42	51	47	30	29	-13	-31%
	Perth	12	15	18	19	23	11	92%
	Picton	8	9	7	6	8	0	0%
East Total		**655**	**620**	**678**	**617**	**560**	**-95**	**-15%**
North	Cochrane	5	11	6	11	17	12	240%
	Fort Frances	15	5	3	3	4	-11	-73%
	Gore Bay	12	10	10	10	14	2	17%
	Haileybury	4	8	5	10	17	13	325%
	Kenora	16	0	18	25	13	-3	-19%
	North Bay	20	36	42	33	47	27	135%
	Parry Sound	16	16	14	7	6	-10	-63%
	Sault Ste Marie	42	29	57	39	45	3	7%
	Sudbury	96	81	78	110	84	-12	-13%
	Thunder Bay	70	51	55	48	56	-14	-20%
	Timmins	11	15	11	18	12	1	9%
North Total		**307**	**262**	**299**	**314**	**315**	**8**	**3%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	942	948	845	883	1,147	205	22%
Toronto Total		**942**	**948**	**845**	**883**	**1,147**	**205**	**22%**
West	Chatham	46	52	36	17	23	-23	-50%
	Goderich	19	17	24	16	29	10	53%
	Guelph	35	21	28	26	29	-6	-17%
	Kitchener	68	78	81	79	72	4	6%
	London	282	228	303	259	356	74	26%
	Owen Sound	14	10	10	12	5	-9	-64%
	Sarnia	27	25	40	30	36	9	33%
	St. Thomas	50	48	53	54	46	-4	-8%
	Stratford	5	11	12	10	14	9	180%
	Walkerton	9	4	9	8	13	4	44%
	Windsor	114	72	64	118	100	-14	-12%
	Woodstock	25	42	26	21	13	-12	-48%
West Total		**694**	**608**	**686**	**650**	**736**	**42**	**6%**
Ontario Total		**3,713**	**3,567**	**3,508**	**3,414**	**3,851**	**138**	**4%**

(1) Includes indictments, summary conviction appeals and *Young Offenders Act* appeals pending. Does not include indictments with a bench warrant outstanding.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	552	442	396	425	714	162	29%
	Bracebridge	25	31	54	67	32	7	28%
	Cobourg	40	44	41	34	39	-1	-3%
	Lindsay	62	40	59	63	78	16	26%
	Newmarket	471	412	385	468	424	-47	-10%
	Peterborough	53	48	64	34	33	-20	-38%
	Whitby	446	351	349	413	400	-46	-10%
Central East Total		**1,649**	**1,368**	**1,348**	**1,504**	**1,720**	**71**	**4%**
Central West	Brampton	2 127	2 215	2 203	2 636	2 818	691	32%
	Brantford	121	100	124	75	101	-20	-17%
	Cavuga	15	56	32	37	37	22	147%
	Hamilton	382	251	351	372	383	1	0%
	Milton	330	296	443	419	370	40	12%
	Orangeville	18	31	36	31	39	21	117%
	Simcoe	22	42	56	48	25	3	14%
	St Catharines	215	249	264	257	209	-6	-3%
	Welland	358	368	324	336	430	72	20%
Central West Total		**3,588**	**3,608**	**3,833**	**4,211**	**4,412**	**824**	**23%**
	Belleville	216	271	337	440	413	197	91%
	Brockville	64	73	62	63	103	39	61%
	Cornwall	209	233	294	352	334	125	60%
	Kingston	229	242	271	257	307	78	34%
	L'Orignal	381	351	595	626	621	240	63%
	Napanee	55	52	64	63	68	13	24%
	Ottawa	556	848	592	585	738	182	33%
	Pembroke	116	106	189	153	95	-21	-18%
	Perth	41	37	59	68	65	24	59%
	Picton	37	31	31	43	43	6	16%
East Total		**1,904**	**2,244**	**2,494**	**2,650**	**2,787**	**883**	**46%**
North	Cochrane	76	36	37	38	90	14	18%
	Fort Frances	46	34	10	35	32	-14	-30%
	Gore Bay	33	27	32	32	42	9	27%
	Haileybury	54	47	47	67	45	-9	-17%
	Kenora	142	144	167	99	121	-21	-15%
	North Bay	106	89	133	166	151	45	42%
	Parry Sound	35	30	37	42	21	-14	-40%
	Sault Ste Marie	255	250	289	244	208	-47	-18%
	Sudbury	435	280	233	255	265	-170	-39%
	Thunder Bay	409	390	372	420	469	60	15%
	Timmins	78	85	53	45	75	-3	-4%
North Total		**1,669**	**1,412**	**1,410**	**1,443**	**1,519**	**-150**	**-9%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	7,038	6,873	7,281	7,945	5,863	-1,175	-17%
Toronto Total		**7,038**	**6,873**	**7,281**	**7,945**	**5,863**	**-1,175**	**-17%**
West	Chatham	147	131	97	84	74	-73	-50%
	Goderich	71	77	74	91	77	6	8%
	Guelph	217	209	178	189	136	-81	-37%
	Kitchener	613	450	476	496	443	-170	-28%
	London	765	815	585	883	537	-228	-30%
	Owen Sound	48	54	53	65	48	0	0%
	Sarnia	147	106	145	231	105	-42	-29%
	St Thomas	84	95	93	96	65	-19	-23%
	Stratford	44	43	42	38	19	-25	-57%
	Walkerton	37	33	39	54	92	55	149%
	Windsor	958	1,055	757	693	863	-95	-10%
	Woodstock	63	33	61	46	35	-28	-44%
West Total		**3,194**	**3,101**	**2,600**	**2,925**	**2,494**	**-700**	**-22%**
Ontario Total		**19,042**	**18,606**	**18,966**	**20,678**	**18,795**	**-247**	**-1%**

(1) Includes trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court

SOURCE: CISS

Region	Fiscal Year	Proceedings Received (2)	Events Heard (3)
Central East	1998/1999	13,182	14,018
	1999/2000	14,316	15,692
	2000/2001	13,232	28,746
	2001/2002	12,426	28,763
	2002/2003	11,555	24,114
Central West	1998/1999	15,820	16,611
	1999/2000	15,534	18,036
	2000/2001	15,221	19,374
	2001/2002	14,586	21,825
	2002/2003	14,932	21,005
East (4)	1998/1999	14,013	10,829
	1999/2000	13,387	12,645
	2000/2001	16,342	13,708
	2001/2002	16,342	16,498
	2002/2003	16,342	17,643
North	1998/1999	9,151	8,534
	1999/2000	8,984	9,462
	2000/2001	9,794	11,125
	2001/2002	10,828	11,870
	2002/2003	13,024	13,888
Toronto	1998/1999	21,281	19,159
	1999/2000	20,493	20,220
	2000/2001	21,159	19,745
	2001/2002	20,488	18,724
	2002/2003	20,572	21,693
West	1998/1999	15,928	16,331
	1999/2000	15,940	16,306
	2000/2001	16,111	20,570
	2001/2002	16,572	26,622
	2002/2003	16,284	28,464
Ontario	1998/1999	89,375	85,482
	1999/2000	88,654	92,361
	2000/2001	91,859	113,268
	2001/2002	91,242	124,302
	2002/2003	92,709	126,807

(1) Includes activity for family cases subject to the *Family Law Rules* (Ontario Court of Justice and Family Court of the Superior Court of Justice) and Rules 59 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice).

(2) Includes applications, petitions and statements of claim filed with the Superior Court of Justice and applications filed with the Family Court Branch of the Superior Court of Justice and with the Ontario Court of Justice.

(3) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and 1st court dates.

(4) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2 726	2 973	3 239	3 016	2 819	93	3%
	Bracebridge	545	631	634	547	540	-5	-1%
	Cobourg	875	805	695	679	620	-255	-29%
	Lindsay	716	812	546	541	555	-161	-22%
	Newmarket	2 853	2 400	2 453	2 142	2 051	-802	-28%
	Oshawa	2 795	4 537	4 597	4 666	3 902	1 107	40%
	Peterborough	1 027	1 169	1 013	834	757	-270	-26%
	Whitby	1 645	989	55	1	311	-1 334	-81%
Central East Total		**13.182**	**14.316**	**13.232**	**12.426**	**11.555**	**-1.627**	**-12%**
Central West	Brampton	5 014	4 677	4 618	4 354	4 071	-943	-19%
	Brantford	1 016	1 250	875	953	910	-106	-10%
	Cayuga	213	220	214	242	273	60	28%
	Hamilton	2 893	3 257	3 309	3 171	3 275	382	13%
	Milton	2 147	1 903	1 878	1 620	1 724	-423	-20%
	Niagara Falls	1 144	1 037	1 112	1 225	1 375	231	20%
	Orangeville	454	448	421	490	486	32	7%
	Simcoe	561	514	509	487	611	50	9%
	St Catharines	1 685	1 438	1 523	1 266	1 401	-284	-17%
	Welland	693	790	762	778	806	113	16%
Central West Total		**15.820**	**15.534**	**15.221**	**14.586**	**14.932**	**-888**	**-6%**
East (3)	Belleville	2 039	1 960	1 836	1 836	1 836	-203	-10%
	Brockville	655	684	2 683	2 683	2 683	2 028	310%
	Cornwall	841	1 084	837	837	837	-4	0%
	Kingston	2 718	1 910	1 714	1 714	1 714	-1 004	-37%
	L'Orignal	366	536	1 101	1 101	1 101	735	201%
	Napanee	364	282	262	262	262	-102	-28%
	Ottawa	5 425	5 389	6 084	6 084	6 084	659	12%
	Pembroke	832	877	983	983	983	151	18%
	Perth	460	455	644	644	644	184	40%
	Picton	313	210	198	198	198	-115	-37%
East Total		**14.013**	**13.387**	**16.342**	**16.342**	**16.342**	**2.329**	**17%**
North	Cochrane	575	580	526	676	660	85	15%
	Dryden	174	154	222	235	263	89	51%
	Elliot Lake	124	118	102	88	114	-10	-8%
	Espanola	47	27	37	35	26	-21	-45%
	Fort Frances	186	201	172	117	196	10	5%
	Geraldton		0	0		0	0	0%
	Gore Bay	215	170	241	296	334	119	55%
	Haileybury	93	134	101	104	102	9	10%
	Kenora	460	398	526	458	506	46	10%
	Kirkland Lake	290	218	243	267	260	-30	-10%
	Longlac	0					0	0%
	Marathon	0	30	0	0	0	0	0%
	North Bay	1 103	907	816	807	1 048	-55	-5%
	Parry Sound	350	304	319	313	272	-78	-22%
	Red Lake	12	11	53	63	24	12	100%
	Sault Ste. Marie	844	822	708	675	878	34	4%
	Sudbury	2 196	2 599	3 446	4 415	5 676	3 480	158%
	Thunder Bay	1 473	1 321	1 368	1 290	1 918	445	30%
	Timmins	1 009	990	914	989	747	-262	-26%
North Total		**9.151**	**8.984**	**9.794**	**10.828**	**13.024**	**3.873**	**42%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	1911 Eglinton Avenue	2 245	2 932	3 371	2 897	2 501	256	11%
	2201 Finch Avenue West	2 058	1 719	2 071	940	0	-2 058	100%
	311 Jarvis Street	4 986	4 261	3 032	2 942	2 768	-2 218	44%
	47 Sheppard Avenue East	3 210	2 577	2 634	3 429	3 632	422	13%
	Toronto Superior Court of Justice	8 782	9 004	10 051	10 280	11 671	2 889	33%
Toronto Total		**21.281**	**20.493**	**21.159**	**20.488**	**20.572**	**-709**	**-3%**
West	Chatham	917	892	977	948	938	21	2%
	Goderich	468	455	507	441	415	-53	11%
	Guelph	1 042	1 112	1 059	1 103	1 020	-22	2%
	Kitchener	3 111	2 516	2 894	3 820	3 889	778	25%
	London	3 951	4 758	4 132	3 577	2 860	-1 091	28%
	Owen Sound	726	714	597	756	767	41	6%
	Sarnia	1 121	923	1 206	873	932	-189	17%
	St Thomas	727	667	765	938	922	195	27%
	Stratford	532	488	564	597	582	50	9%
	Walkerton	398	386	447	381	399	1	0%
	Windsor	2 273	2 286	2 329	2 355	2 719	446	20%
	Woodstock	662	743	634	783	841	179	27%
West Total		**15.928**	**15.940**	**16.111**	**16.572**	**16.284**	**356**	**2%**
Ontario Total		**89.375**	**88.654**	**91.859**	**91.242**	**92.709**	**3.334**	**4%**

(1) Includes activity for family cases subject to the *Family Law Rules* (Ontario Court of Justice and Family Court of the Superior Court of Justice) and Rules 69 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice)

(2) Includes applications, petitions and statements of claim filed with the Superior Court of Justice and applications filed with the Family Court Branch of the Superior Court of Justice and with the Ontario Court of Justice

(3) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2,876	3,874	6,589	6,130	5,081	2,205	77%
	Bracebridge	546	731	852	1,098	968	422	77%
	Cobourg	834	615	942	1,110	862	28	3%
	Lindsay	881	823	1,352	812	418	-463	-53%
	Newmarket	3,340	4,516	5,490	6,872	5,433	2,093	63%
	Oshawa	2,085	2,683	12,179	12,092	10,576	8,491	407%
	Peterborough	1,139	1,066	1,318	649	770	-369	-32%
	Whitby	2,317	1,384	24	0	6	-2,311	-100%
Central East Total		**14,018**	**15,692**	**28,746**	**28,763**	**24,114**	**10,096**	**72%**
Central West	Brampton	5,046	5,424	4,833	5,620	6,014	968	19%
	Brantford	1,693	1,934	2,145	2,629	2,790	1,097	65%
	Cavuga	361	460	463	403	612	251	70%
	Hamilton	3,867	4,666	6,423	7,307	5,364	1,497	39%
	Milton	2,035	2,051	2,483	2,261	2,271	236	12%
	Niagara Falls	186	207	181	196	227	41	22%
	Orangeville	504	408	277	282	164	-340	-67%
	Simcoe	572	751	691	766	606	34	6%
	St Catharines	1,544	1,217	929	1,500	1,791	247	16%
	Welland	803	918	949	861	1,166	363	45%
Central West Total		**16,611**	**18,036**	**19,374**	**21,825**	**21,005**	**4,394**	**26%**
East	Belleville	1,084	1,458	1,788	1,859	1,851	767	71%
	Brockville	641	1,055	873	949	1,037	396	62%
	Cornwall	832	890	1,012	1,185	1,190	358	43%
	Kingston	1,582	1,166	1,539	1,511	1,869	287	18%
	L'Orignal	524	617	599	925	1,105	581	111%
	Napanee	238	235	278	309	379	141	59%
	Ottawa	4,569	5,849	6,486	8,281	8,715	4,146	91%
	Pembroke	643	739	649	796	977	334	52%
	Perth	606	525	374	553	342	-264	-44%
	Picton	110	111	110	130	178	68	62%
East Total		**10,829**	**12,645**	**13,708**	**16,498**	**17,643**	**6,814**	**63%**
North	Cochrane	472	634	595	715	579	107	23%
	Dryden	159	107	112	105	159	0	0%
	Elliot Lake	3	0	15	40	1	-2	-67%
	Espanola	5	2	4	2	5	0	0%
	Fort Frances	128	163	210	171	261	133	104%
	Geraldton	0	2	1	0	1	1	0%
	Gore Bay	34	35	82	89	80	46	135%
	Haileybury	143	182	196	155	227	84	59%
	Kenora	454	376	363	475	661	207	46%
	Kirkland Lake	2	39	66	66	27	25	1250%
	Londlac	1	0	0	0	0	-1	-100%
	Marathon	0	29	0	2	1	1	0%
	North Bay	1,076	1,108	1,140	1,231	1,327	251	23%
	Parry Sound	159	181	275	404	356	197	124%
	Red Lake	21	1	36	16	11	-10	-48%
	Sault Ste. Marie	1,482	1,701	1,932	1,681	1,457	-25	-2%
	Sudbury	2,178	1,959	2,842	2,788	4,797	2,619	120%
	Thunder Bay	1,485	1,984	1,673	2,410	2,369	884	60%
	Timmins	732	959	1,583	1,520	1,569	837	114%
North Total		**8,534**	**9,462**	**11,125**	**11,870**	**13,888**	**5,354**	**63%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	1911 Eglington Avenue	1 174	1 722	991	782	865	309	26%
	2201 Finch Avenue West	1 595	1 215	2 100	569	0	-1 595	-100%
	311 Jarvis Street	6 991	8 204	7 605	6 454	5 097	-1 894	-27%
	47 Sheppard Avenue East	1 121	1 286	962	1 344	1 577	456	41%
	Toronto Superior Court of Justice	8 278	7 793	8 087	9 575	14 154	5 876	71%
Toronto Total		**19.159**	**20.220**	**19.745**	**18.724**	**21.693**	**2.534**	**13%**
West	Chatham	823	839	1 099	1 594	1 646	823	100%
	Goderich	691	605	580	640	441	-250	-36%
	Guelph	947	969	1 063	1 217	1 220	273	29%
	Kitchener	4 489	4 057	4 605	7 667	6 878	2 389	53%
	London	2 438	1 668	1 863	2 261	3 072	634	26%
	Owen Sound	1 167	1 296	1 160	1 379	1 505	338	29%
	Sarnia	1 662	1 688	1 693	1 838	2 138	476	29%
	St Thomas	628	531	901	778	993	365	58%
	Stratford	456	393	456	582	461	5	1%
	Walkerton	472	482	578	525	549	77	16%
	Windsor	1 974	3 265	6 139	7 633	8 586	6 612	335%
	Woodstock	584	513	433	508	975	391	67%
West Total		**16.331**	**16.306**	**20.570**	**26.622**	**28.464**	**12.133**	**74%**
Ontario Total		**85,482**	**92,361**	**113,268**	**124,302**	**126,807**	**41,325**	**48%**

(1) Includes activity for family cases subject to the *Family Law Rules* (Ontario Court of Justice and Family Court of the Superior Court of Justice) and Rules 69 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice)

(2) Includes trials, pre-trials, settlement conferences, trial management conferences , motions, case conferences and 1st court dates

SOURCE CISS

Region	Fiscal Year	Proceedings Received (1)	Events Heard (2)
Central East (3)	1998/1999	5 613	3 987
	1999/2000	3 272	1 954
	2000/2001	0	0
	2001/2002	0	0
	2002/2003	0	0
Central West (3)	1998/1999	7 101	4 283
	1999/2000	5 486	3 810
	2000/2001	4 884	2 940
	2001/2002	4 475	3 256
	2002/2003	4 536	3 253
East (3) (4)	1998/1999	6 748	1 794
	1999/2000	5 044	1 172
	2000/2001	2 115	396
	2001/2002	2 115	492
	2002/2003	2 115	620
North	1998/1999	6 638	2 953
	1999/2000	6 343	3 803
	2000/2001	7 080	5 869
	2001/2002	7 919	6 981
	2002/2003	9 069	8 528
Toronto	1998/1999	12 499	10 881
	1999/2000	11 489	12 427
	2000/2001	11 108	11 658
	2001/2002	10 208	9 149
	2002/2003	8 901	7 539
West	1998/1999	6 901	5 361
	1999/2000	5 933	6 079
	2000/2001	6 901	7 822
	2001/2002	7 725	11 445
	2002/2003	7 921	11 201
Ontario	1998/1999	45 500	29 259
	1999/2000	37 567	29 245
	2000/2001	32 088	28 685
	2001/2002	32 442	31 323
	2002/2003	32 542	31 141

(1) Includes applications filed.

(2) Includes pre-trial hearings and motions heard.

(3) In November 1999, the number municipalities with Family Court Branches of the Superior Court of Justice increased. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice.

(4) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Bracebridge (2)	336	236	0	0	0	-336	-100%
	Cobourg (2)	514	274	0	0	0	-514	-100%
	Lindsay (2)	488	211	0	0	0	-488	-100%
	Newmarket (2)	736	451	0	0	0	-736	-100%
	Oshawa (2)	2 795	1 650	0	0	0	-2 795	-100%
	Peterborough (2)	744	450	0	0	0	-744	-100%
Central East Total		**5,613**	**3,272**	**0**	**0**	**0**	**-5,613**	**-100%**
Central West	Brampton	2 735	2 145	1 933	1 527	1 406	-1 329	-49%
	Brantford	665	441	435	532	470	-195	-29%
	Cayuga	77	59	56	108	126	49	64%
	Milton	811	755	734	553	570	-241	-30%
	Niagara Falls	1 144	1 037	1 112	1 225	1 375	231	20%
	Orangeville	270	231	307	315	318	48	18%
	Simcoe	361	290	307	215	271	-90	-25%
	St. Catharines (2)	1,038	528	0	0	0	-1,038	-100%
Central West Total		**7,101**	**5,486**	**4,884**	**4,475**	**4,536**	**-2,565**	**-36%**
East (3)	Belleville	1 542	1 421	1 280	1 280	1 280	-262	-17%
	Brockville (2)	408	259	0	0	0	-408	-100%
	Cornwall (2)	617	445	0	0	0	-617	-100%
	L'Orignal (2)	228	173	0	0	0	-228	-100%
	Ottawa (2)	2 843	1 750	0	0	0	-2 843	-100%
	Pembroke	553	609	663	663	663	110	20%
	Perth (2)	279	196	0	0	0	-279	-100%
	Picton	278	191	172	172	172	-106	-38%
East Total		**6,748**	**5,044**	**2,115**	**2,115**	**2,115**	**-4,633**	**-69%**
North	Cochrane	340	320	280	365	407	67	20%
	Dryden	174	154	222	235	263	89	51%
	Elliot Lake	124	118	102	88	114	-10	-8%
	Espanola	47	27	37	35	26	-21	-45%
	Fort Frances	140	155	108	55	117	-23	-16%
	Geraldton	0	0	0	0	0	0	0%
	Gore Bay	196	162	229	280	319	123	63%
	Kenora	330	290	421	352	382	52	16%
	Kirkland Lake	290	218	243	267	260	-30	-10%
	Londiac	0	0	0	0	0	0	0%
	Marathon	0	30	0	0	0	0	0%
	North Bay	756	586	503	555	787	31	4%
	Parry Sound	299	251	256	258	212	-87	-29%
	Red Lake	12	11	53	63	24	12	100%
	Sault Ste. Marie	367	336	290	296	342	-25	-7%
	Sudbury	1 617	1 881	2 606	3 203	4 263	2 646	164%
	Thunder Bay	937	814	821	878	811	-126	-13%
	Timmins	1,009	990	909	989	742	-267	-26%
North Total		**6,638**	**6,343**	**7,080**	**7,919**	**9,069**	**2,431**	**37%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from	% Change from
Toronto	1911 Eglinton Avenue	2 245	2 932	3 371	2 897	2 501	256	11%
	2201 Finch Avenue West	2 058	1 719	2 071	940		-2 058	-100%
	311 Jarvis Street	4 986	4 261	3 032	2 942	2 768	-2 218	-44%
	47 Sheppard Avenue East	3 210	2 577	2 634	3 429	3 632	422	13%
Toronto Total		**12 499**	**11 489**	**11 108**	**10 208**	**8 901**	**-3 598**	**-29%**
West	Chatham	563	584	642	647	650	87	15%
	Goderich	318	301	368	297	307	-11	-3%
	Guelph	664	585	617	639	563	-101	-15%
	Kitchener	1 989	1 333	1 780	2 589	2 541	552	28%
	Owen Sound	497	482	342	509	534	37	7%
	Sarnia	722	558	816	436	564	-158	-22%
	St. Thomas	382	409	490	625	578	196	51%
	Stratford	321	325	389	396	385	64	20%
	Walkerton	206	234	282	219	258	52	25%
	Windsor	892	876	837	894	1 052	160	18%
	Woodstock	347	246	338	474	489	142	41%
West Total		**6 901**	**5 933**	**6 901**	**7 725**	**7 921**	**1 020**	**15%**
Ontario Total		**45 500**	**37 567**	**32 088**	**32 442**	**32 542**	**-12 958**	**-28%**

(1) Includes applications filed.

(2) In November 1999, the Family Court Branch of the Superior Court of Justice was expanded to these court locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice.

(3) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Bracebridge (2)	94	47	0	0	0	-94	-100%
	Cobourg (2)	270	163	0	0	0	-270	-100%
	Lindsay (2)	542	247	0	0	0	-542	-100%
	Newmarket (2)	242	122	0	0	0	-242	-100%
	Oshawa (2)	2 085	855	0	0	0	-2 085	-100%
	Peterborough (2)	754	520	0	0	0	-754	-100%
Central East Total		**3.987**	**1.954**	**0**	**0**	**0**	**-3.987**	**-100%**
Central West	Brampton	2 257	1 738	1 199	1 216	934	-1 323	-59%
	Brantford	852	624	618	1 066	1 426	574	67%
	Cayuga	17	20	69	38	10	-7	-41%
	Milton	337	645	648	491	465	128	38%
	Niagara Falls	186	207	181	196	227	41	22%
	Orangeville	102	102	19	53	60	-42	-41%
	Simcoe	166	178	206	196	131	-35	-21%
	St. Catharines (2)	366	296	0	0	0	-366	-100%
Central West Total		**4.283**	**3.810**	**2.940**	**3.256**	**3.253**	**-1.030**	**-24%**
East (3)	Belleville	73	63	102	151	183	110	151%
	Brockville (2)	282	140	0	0	0	-282	-100%
	Cornwall (2)	464	247	0	0	0	-464	-100%
	L'Orignal (2)	185	124	0	0	0	-185	-100%
	Ottawa (2)	413	197	0	0	0	-413	-100%
	Pembroke	292	316	246	311	405	113	39%
	Perth (2)	56	44	0	0	0	-56	-100%
	Picton	29	41	48	30	32	3	10%
East Total		**1.794**	**1.172**	**396**	**492**	**620**	**-1.174**	**-65%**
North	Cochrane	46	34	126	146	131	85	185%
	Dryden	159	107	112	105	159	0	0%
	Elliot Lake	3	0	15	40	1	-2	-67%
	Espanola	5	2	4	2	5	0	0%
	Fort Frances	28	47	54	32	91	63	225%
	Geraldton	0	2	1	0	1	1	0%
	Gore Bay	1	17	47	72	66	65	6500%
	Kenora	308	224	217	314	330	22	7%
	Kirkland Lake	2	39	66	66	27	25	1250%
	Longlac	1	0	0	0	0	-1	-100%
	Marathon	0	29	0	2	1	1	0%
	North Bay	220	239	478	636	659	439	200%
	Parry Sound	72	100	165	287	235	163	226%
	Red Lake	21	1	36	16	11	-10	-48%
	Sault Ste. Marie	293	497	566	535	515	222	76%
	Sudbury	334	674	1 403	1 627	3 189	2 855	855%
	Thunder Bay	732	833	997	1 582	1 538	806	110%
	Timmins	728	968	1 580	1,519	1 569	841	116%
North Total		**2.953**	**3.803**	**5.869**	**6.981**	**8.528**	**5.575**	**189%**
Toronto	1911 Eglington Avenue	1 174	1 722	991	782	865	-309	-26%
	2201 Finch Avenue West	1 595	1 215	2 100	569	0	-1 595	-100%
	311 Jarvis Street	6 991	8 204	7 605	6 454	5 097	-1 894	-27%
	47 Sheppard Avenue East	1,121	1,286	962	1,344	1 577	456	41%
Toronto Total		**10 881**	**12 427**	**11 658**	**9 149**	**7 539**	**-3 342**	**-31%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
West	Chatham	299	369	603	1 060	1 130	831	278%
	Goderich	481	382	368	403	366	-115	-24%
	Guelph	273	331	494	597	435	162	59%
	Kitchener	1 760	1 123	1 320	4 317	3 390	1 630	93%
	Owen Sound	573	612	582	793	992	419	73%
	Sarnia	829	793	876	921	1 211	382	46%
	St Thomas	205	196	300	332	381	176	86%
	Stratford	179	168	239	327	210	31	17%
	Walkerton	221	223	338	281	227	6	3%
	Windsor	255	1 661	2 700	2 404	2 541	2 276	859%
	Woodstock	276	221	2	10	318	42	15%
West Total		**5 361**	**6 079**	**7 822**	**11 445**	**11 201**	**5 840**	**109%**
Ontario Total		**29 259**	**29 245**	**28 685**	**31 323**	**31 141**	**1 882**	**6%**

(1) Includes pre-trial hearings and motions heard

(2) In November 1999, the Family Court Branch of the Superior Court of Justice was expanded to these court locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice

SOURCE: CISS

Region	Fiscal Year	Proceedings Received (2)	Events Heard (3)
Central East (4)	1998/1999	7 569	10 031
	1999/2000	11 044	13 738
	2000/2001	13 232	28 746
	2001/2002	12 426	28 753
	2002/2003	11 565	24 114
Central West (4)	1998/1999	8 719	12 328
	1999/2000	10 048	14 226
	2000/2001	10 337	16 434
	2001/2002	10 111	18 569
	2002/2003	10 396	17 752
East (4) (5)	1998/1999	7 265	9 095
	1999/2000	8 343	11 473
	2000/2001	14 227	13 312
	2001/2002	14 227	16 006
	2002/2003	14 227	17 023
North	1998/1999	2 513	5 581
	1999/2000	2 641	5 659
	2000/2001	2 714	5 256
	2001/2002	2 909	4 889
	2002/2003	3 955	5 360
Toronto	1998/1999	8 782	8 270
	1999/2000	9 004	7 793
	2000/2001	10 051	8 087
	2001/2002	10 280	9 575
	2002/2003	11 671	14 154
West	1998/1999	9 027	10 970
	1999/2000	10 007	10 227
	2000/2001	9 210	12 748
	2001/2002	8 847	15 177
	2002/2003	8 363	17 263
Ontario	1998/1999	43 875	56 223
	1999/2000	51 087	63 116
	2000/2001	59 771	84 583
	2001/2002	58 800	92 979
	2002/2003	60 167	95 665

(1) Includes activity for family cases subject to the *Family Law Rules* (Family Court of the Superior Court of Justice) and Rules 69 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice).

(2) Includes applications, petitions and statements of claim filed with the Superior Court of Justice and applications filed with the Family Court Branch of the Superior Court of Justice.

(3) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and 1st court dates heard.

(4) In November 1999, the number municipalities with Family Court Branches of the Superior Court of Justice increased. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice.

(5) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03.

SOURCE: OSS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2 726	2 973	3 239	3 016	2 819	93	3%
	Bracebridge (3)	209	395	634	547	540	331	158%
	Cobourg (3)	361	531	695	679	620	259	72%
	Lindsay (3)	228	601	546	541	555	327	143%
	Newmarket (3)	2 117	1 949	2 453	2 142	2 051	-66	-3%
	Oshawa (3)	0	2 887	4 597	4 666	3 902	3 902	0%
	Peterborough (3)	283	719	1 013	834	757	474	167%
	Whitby	1,645	989	55	1	311	-1 334	-81%
Central East Total		**7,569**	**11,044**	**13,232**	**12,426**	**11,555**	**3,986**	**53%**
Central West	Brampton	2 279	2 532	2 685	2 827	2 665	386	17%
	Brantford	351	809	440	421	440	89	25%
	Cavuga	136	161	158	134	147	11	8%
	Hamilton	2 893	3 257	3 309	3 171	3 275	382	13%
	Milton	1 336	1 148	1 144	1 067	1 154	-182	-14%
	Orangeville	184	217	114	175	168	-16	-9%
	Simcoe	200	224	202	272	340	140	70%
	St Catharines (3)	647	910	1 523	1 266	1 401	754	117%
	Welland	693	790	762	778	806	113	16%
Central West Total		**8.719**	**10.048**	**10.337**	**10.111**	**10.396**	**1.677**	**19%**
East (4)	Belleville	497	539	556	556	556	59	12%
	Brockville (3)	247	425	2 683	2 683	2 683	2 436	986%
	Cornwall (3)	224	639	837	837	837	613	274%
	Kingston	2 718	1 910	1 714	1 714	1 714	-1 004	-37%
	L'Orignal (3)	138	363	1 101	1 101	1 101	963	698%
	Napanee	364	282	262	262	262	-102	-28%
	Ottawa (3)	2 582	3 639	6 084	6 084	6 084	3 502	136%
	Pembroke	279	268	320	320	320	41	15%
	Perth (3)	181	259	644	644	644	463	256%
	Picton	35	19	26	26	26	-9	-26%
East Total		**7.265**	**8.343**	**14.227**	**14.227**	**14.227**	**6.962**	**96%**
North	Cochrane	235	260	246	311	253	18	8%
	Fort Frances	46	46	64	62	79	33	72%
	Gore Bay	19	8	12	16	15	-4	-21%
	Haileybury	93	134	101	104	102	9	10%
	Kenora	130	108	105	106	124	-6	-5%
	North Bay	347	321	313	252	261	-86	-25%
	Parry Sound	51	53	63	55	60	9	18%
	Sault Ste Marie	477	486	418	379	536	59	12%
	Sudbury	579	718	840	1 212	1 413	834	144%
	Thunder Bay	536	507	547	412	1 107	571	107%
	Timmins	0	0	5	0	5	5	0%
North Total		**2,513**	**2,641**	**2,714**	**2,909**	**3,955**	**1,442**	**57%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	8,782	9,004	10,051	10,280	11,671	2,889	33%
Toronto Total		**8,782**	**9,004**	**10,051**	**10,280**	**11,671**	**2,889**	**33%**
West	Chatham	354	308	335	301	288	-66	-19%
	Goderich	150	154	139	144	108	-42	-28%
	Guelph	378	527	442	464	457	79	21%
	Kitchener	1,122	1,183	1,114	1,231	1,348	226	20%
	London	3,951	4,758	4,132	3,577	2,860	-1,091	-28%
	Owen Sound	229	232	255	247	233	4	2%
	Sarnia	399	365	390	437	368	-31	-8%
	St. Thomas	345	258	275	313	344	-1	0%
	Stratford	211	163	175	201	197	-14	-7%
	Walkerton	192	152	165	162	141	-51	-27%
	Windsor	1,381	1,410	1,492	1,461	1,667	286	21%
	Woodstock	315	497	296	309	352	37	12%
West Total		**9,027**	**10,007**	**9,210**	**8,847**	**8,363**	**-664**	**-7%**
Ontario Total		**43,875**	**51,087**	**59,771**	**58,800**	**60,167**	**16,292**	**37%**

(1) Includes activity for family cases subject to the *Family Law Rules* (Family Court of the Superior Court of Justice) and Rules 69 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice)

(2) Includes applications, petitions and statements of claim filed with the Superior Court of Justice and applications filed with the Family Court Branch of the Superior Court of Justice

(3) In November 1999, the Family Court Branch of the Superior Court of Justice was expanded to these court locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice

(4) Beginning in 2001/02, data about new family proceedings in the East Region were reported in a manner inconsistent with previous year's values. This is under investigation. Pending resolution of this issue, East Region 2000/01 values have been used for 2001/02 and 2002/03

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	2 876	3 874	6 589	6 130	5 081	2 205	77%
	Bracebridge (3)	452	684	852	1 098	968	516	114%
	Cobourg (3)	564	452	942	1 110	862	298	53%
	Lindsay (3)	339	576	1 352	812	418	79	23%
	Newmarket (3)	3 098	4 394	5 490	6 872	5 433	2 335	75%
	Oshawa (3)	0	1 828	12 179	12 092	10 576	10 576	0%
	Peterborough (3)	385	546	1 318	649	770	385	100%
	Whitby	2,317	1,384	24		6	-2 311	-100%
Central East Total		**10,031**	**13,738**	**28,746**	**28,763**	**24,114**	**14,083**	**140%**
Central West	Brampton	2 789	3 686	3 634	4 404	5 080	2 291	82%
	Brantford	841	1 310	1 527	1 563	1 364	523	62%
	Cavuga	344	440	394	365	602	258	75%
	Hamilton	3 867	4 666	6 423	7 307	5 364	1 497	39%
	Milton	1 698	1 406	1 835	1 770	1 806	108	6%
	Orangeville	402	306	258	229	104	-298	-74%
	Simcoe	406	573	485	570	475	69	17%
	St. Catharines (3)	1 178	921	929	1 500	1 791	613	52%
	Welland	803	918	949	861	1,166	363	45%
Central West Total		**12,328**	**14,226**	**16,434**	**18,569**	**17,752**	**5,424**	**44%**
East (4)	Belleville	1 011	1 395	1 686	1 708	1 668	657	65%
	Brockville (3)	359	915	873	949	1 037	678	189%
	Cornwall (3)	368	643	1 012	1,185	1,190	822	223%
	Kingston	1 582	1 166	1 539	1 511	1 869	287	18%
	L'Orignal (3)	339	493	599	925	1 105	766	226%
	Napanee	238	235	278	309	379	141	59%
	Ottawa (3)	4 156	5 652	6 486	8 281	8 715	4 559	110%
	Pembroke	351	423	403	485	572	221	63%
	Perth (3)	550	481	374	553	342	-208	-38%
	Picton	81	70	62	100	146	65	80%
East Total		**9,035**	**11,473**	**13,312**	**16,006**	**17,023**	**7,988**	**88%**
North	Cochrane	426	600	467	569	448	22	5%
	Fort Frances	100	116	156	139	170	70	70%
	Gore Bay	33	18	35	17	14	-19	-58%
	Haileybury	143	182	196	155	227	84	59%
	Kenora	146	152	145	161	331	185	127%
	North Bay	856	869	662	595	668	-188	-22%
	Parry Sound	87	81	110	117	121	34	39%
	Sault Ste. Marie	1,189	1,204	1,366	1,146	942	-247	-21%
	Sudbury	1,844	1,285	1,439	1,161	1,608	-236	-13%
	Thunder Bay	753	1,151	676	828	831	78	10%
	Timmins	4	1	3	1	0	-4	-100%
North Total		**5,581**	**5,659**	**5,256**	**4,889**	**5,360**	**-221**	**-4%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	Toronto Superior Court of Justice	8,278	7,793	8,087	9,575	14,154	5,876	71%
Toronto Total		**8,278**	**7,793**	**8,087**	**9,575**	**14,154**	**5,876**	**71%**
West	Chatham	524	470	496	534	516	-8	-2%
	Goderich	210	223	212	237	75	-135	-64%
	Guelph	674	638	569	620	785	111	16%
	Kitchener	2,729	2,934	3,285	3,350	3,488	759	28%
	London	2,438	1,668	1,863	2,261	3,072	634	26%
	Owen Sound	594	684	578	586	513	-81	-14%
	Sarnia	833	895	817	917	927	94	11%
	St. Thomas	423	335	601	446	612	189	45%
	Stratford	277	225	217	255	251	-26	-9%
	Walkerton	251	259	240	244	322	71	28%
	Windsor	1,709	1,604	3,439	5,229	6,045	4,336	254%
	Woodstock	308	292	431	498	657	349	113%
West Total		**10,970**	**10,227**	**12,748**	**15,177**	**17,263**	**6,293**	**57%**
Ontario Total		**56,223**	**63,116**	**84,583**	**92,979**	**95,666**	**39,443**	**70%**

(1) Includes activity for family cases subject to the *Family Law Rules* (Family Court of the Superior Court of Justice) and Rules 69 and 70 of the *Rules of Civil Procedure* (Superior Court of Justice).

(2) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and 1st court dates heard.

(3) In November 1999, the Family Court Branch of the Superior Court of Justice was expanded to these court locations. As a result, proceedings that would have been processed by the Ontario Court of Justice were processed by the Family Court Branch of the Superior Court of Justice.

SOURCE: CISS

Region	Fiscal Year	Claims Filed (2)	Events Heard (3)
Central East	1998/1999	12 872	10 231
	1999/2000	12 370	8 373
	2000/2001	11 425	7 927
	2001/2002	12 846	9 386
	2002/2003	12 356	8 990
Central West	1998/1999	18 335	12 050
	1999/2000	19 211	12 267
	2000/2001	13 577	9 168
	2001/2002	16 189	9 823
	2002/2003	15 739	10,423
East	1998/1999	9 884	5 922
	1999/2000	10 236	5 685
	2000/2001	9 874	5 678
	2001/2002	9 576	6 090
	2002/2003	8 954	5,744
North	1998/1999	7 809	3 806
	1999/2000	7 145	3 234
	2000/2001	7 222	3 357
	2001/2002	6 166	3 012
	2002/2003	6 370	3,037
Toronto	1998/1999	19 298	13 100
	1999/2000	18 393	6 986
	2000/2001	15 172	7 513
	2001/2002	17 502	14 089
	2002/2003	17 465	13 069
West	1998/1999	15 147	8 788
	1999/2000	14 822	7 665
	2000/2001	13 192	6 933
	2001/2002	15 187	7 379
	2002/2003	14 906	7,769
Ontario	1998/1999	83 345	53 897
	1999/2000	82 177	44 210
	2000/2001	70 462	40 576
	2001/2002	77 466	49 779
	2002/2003	75 790	49,032

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Includes statements of claim filed. Does not include certificates of judgment for restitution orders matters or certificates of judgment from other jurisdictions.

(3) Includes trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	1 962	2 085	1 781	2 224	2 111	149	8%
	Bracebridge	453	481	498	573	441	-12	3%
	Cobourg	871	909	788	692	807	-64	-7%
	Lindsay	531	534	473	507	547	16	3%
	Newmarket	1 139	990	905	1 086	1 048	-91	-8%
	Orillia	615	454	403	383	452	-163	-27%
	Oshawa	1 408	1 488	867			-1 408	-100%
	Peterborough	913	837	702	762	751	-162	-18%
	Richmond Hill	3 367	3 160	2 948	3 778	3 564	197	6%
	Whitby	1,613	1,432	2,060	2 841	2,635	1,022	63%
Central East Total		**12.872**	**12.370**	**11.425**	**12.846**	**12.356**	**-516**	**-4%**
Central West	Brampton	2 179	2 113	4 607	6 444	6 091	3 912	180%
	Brantford	867	842	745	971	944	77	9%
	Burlington	939	812	701	834	833	-106	-11%
	Cayuga	224	183	160	180	167	-57	-25%
	Hamilton	4 531	6 937	2 473	2 916	3 080	-1 451	-32%
	Milton	426	394	365	478	441	15	4%
	Mississauga	4 259	3 569	696			-4 259	-100%
	Niagara Falls	1 283	1 074	573			-1 283	-100%
	Oakville	755	727	689	857	735	-20	-3%
	Orangeville	365	327	281	309	285	-80	-22%
	Simcoe	415	312	284	293	243	-172	-41%
	St Catharines	1 432	1 265	1 386	1 972	1 939	507	35%
	Welland	660	656	617	935	981	321	49%
Central West Total		**18.335**	**19.211**	**13.577**	**16.189**	**15.739**	**-2.596**	**-14%**
East (4)	Alexandria	109	82	76	89	79	-30	-28%
	Bancroft	31					-31	-100%
	Belleville	994	1 199	973	944	888	-106	-11%
	Brockville	573	608	584	564	475	-98	-17%
	Cornwall	555	648	645	536	618	63	11%
	Iroquois	85	78	68	83	62	-23	-27%
	Kaladar	12	7	8	15		-12	-100%
	Kingston	841	968	870	900	779	-62	-7%
	L'Orignal	624	659	609	643	521	-103	-17%
	Napanee	177	181	168	157	137	-40	-23%
	Ottawa	4 801	4 685	3 960	4 471	4 292	-509	-11%
	Pembroke	378	420	350	348	328	-50	-13%
	Perth	348	372	657	528	483	135	39%
	Picton	136	147	712	104	90	-46	-34%
	Renfrew	207	180	193	193	201	-6	-3%
	Sharbot Lake	13	2	1	1	1	-12	-92%
East Total		**9.884**	**10.236**	**9.874**	**9.576**	**8.954**	**-930**	**-9%**
North	Burks Falls	77	95	90	112	70	-7	-9%
	Cochrane	257	157	145	147	133	-124	-48%
	Dryden	230	232	225	190	215	-15	-7%
	Elliot Lake	129	96	71	125	102	-27	-21%
	Englehart	47	52	35	39	38	-9	-19%
	Fort Frances	179	172	162	115	151	-28	-16%
	Geraldton	110	105	137	108	144	34	31%
	Gore Bay	64	52	48	50	71	7	11%
	Haileybury	95	116	75	89	86	-9	-9%
	Kapuskasing	280	184	225	199	198	-82	-29%
	Kenora	234	247	180	160	145	-89	-38%
	Kirkland Lake	294	262	193	201	146	-148	-50%
	Nipigon	200	111	111	90	85	-115	-58%
	North Bay	690	707	661	648	807	117	17%
	Parry Sound	94	61	296	73	75	-19	-20%
	Red Lake	80	52	56	43	37	-43	-54%
	Sault Ste. Marie	810	833	746	759	665	-145	-18%
	Sturgeon Falls	87	77	75	103	108	21	24%
	Sudbury	1 381	1 170	1 075	1 061	1 040	-341	-25%
	Thunder Bay	1 747	1 704	2 044	1 313	1 597	-150	-9%
	Timmins	724	660	572	541	457	-267	-37%
North Total		**7,809**	**7,145**	**7,222**	**6,166**	**6,370**	**-1,439**	**-18%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	47 Sheppard Ave East	10 231	13 858	14 532	17 502	17 465	7 234	71%
	College Park	5 675	4 535	640	0	0	5 675	-100%
	Keele Street	2 368	0	0	0	0	-2 368	-100%
	Lawrence Ave East	1 024	0	0	0	0	-1 024	-100%
Toronto Total		**19 298**	**18 393**	**15 172**	**17 502**	**17 465**	**-1 833**	**-9%**
West	Cambridge	467	584	394	967	1 060	593	127%
	Chatham	960	863	892	898	976	16	2%
	Goderich	384	394	343	317	289	-95	-25%
	Guelph	1 077	1 023	886	960	954	-123	-11%
	Kitchener	2 283	2 725	2 065	2 298	2 280	-3	0%
	London	3 515	3 183	2 593	3 187	2 828	-687	-20%
	Owen Sound	573	522	530	495	558	-15	-3%
	Sarnia	964	876	790	869	677	-287	-30%
	St Thomas	519	550	484	739	797	278	54%
	Stratford	530	550	504	524	447	-83	-16%
	Walkerton	360	317	299	313	276	-84	-23%
	Windsor	2 801	3 114	2 730	2 859	3 130	329	12%
	Woodstock	714	621	682	761	634	-80	-11%
West Total		**15 147**	**14 822**	**13 192**	**15 187**	**14 906**	**-241**	**-2%**
Ontario Total		**83 345**	**82 177**	**70 462**	**77 466**	**75 790**	**-7 555**	**-9%**

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000.

(2) Includes statements of claim filed. Does not include certificates of judgment for restitution orders or certificates of judgment from other jurisdictions.

SOURCE: CISS

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Central East	Barrie	1,171	1,151	1,12[illegible]	1,377	1,610	439	37%
	Bracebridge	185	158	21[illegible]	233	256	71	38%
	Cobourg	370	291	304	441	507	137	37%
	Lindsay	441	447	312	332	330	-111	-25%
	Newmarket	836	643	571	697	299	-537	-64%
	Orillia	220	208	184	248	266	46	21%
	Oshawa	962	681	462			-962	-100%
	Peterborough	362	439	345	357	454	92	25%
	Richmond Hill	4,365	3,216	3,04[illegible]	3,918	3,768	-597	-14%
	Whitby	1,319	1,139	1,36[illegible]	1,783	1,500	181	14%
Central East Total		**10,231**	**8,373**	**7,92[illegible]**	**9,386**	**8,990**	**-1,241**	**-12%**
Central West	Brampton	1,549	1,315	3,21[illegible]	3,719	4,642	3,093	200%
	Brantford	507	442	411	412	354	-153	-30%
	Burlington	513	464	43[illegible]	537	635	122	24%
	Cayuga	119	108	8[illegible]	108	101	-18	-15%
	Hamilton	2,807	3,645	1,52[illegible]	1,847	1,829	-978	-35%
	Milton	216	370	231	216	245	29	13%
	Mississauga	3,461	3,060	564			-3,461	-100%
	Niagara Falls	810	663	390			-810	-100%
	Oakville	480	498	51[illegible]	531	360	-120	-25%
	Orangeville	213	191	175	223	195	-18	-8%
	Simcoe	160	145	12[illegible]	193	122	-38	-24%
	St. Catharines	858	964	1,08[illegible]	1,589	1,371	513	60%
	Welland	357	402	401	448	569	212	59%
Central West Total		**12,050**	**12,267**	**9,16[illegible]**	**9,823**	**10,423**	**-1,627**	**-14%**
East (4)	Alexandria	74	63	61	66	71	-3	-4%
	Bancroft	13	31	2[illegible]	43	11	-2	-15%
	Belleville	450	607	597	680	711	261	58%
	Brockville	455	270	292	285	347	-108	-24%
	Cornwall	218	241	20[illegible]	237	216	-2	-1%
	Iroquois	36	37	14	53	31	-5	-14%
	Kaladar	4	2	4	2	4	0	0%
	Kingston	460	457	64[illegible]	933	458	-2	0%
	L'Orignal	400	324	31[illegible]	350	357	-43	-11%
	Napanee	93	134	142	107	124	31	33%
	Ottawa	3,022	2,831	2,59[illegible]	2,584	2,703	-319	-11%
	Pembroke	269	235	244	205	167	-102	-38%
	Perth	251	248	332	288	303	52	21%
	Picton	70	76	12[illegible]	140	112	42	60%
	Renfrew	102	126	7[illegible]	106	129	27	26%
	Sharbot Lake	5	3		11		-5	-100%
East Total		**5,922**	**5,685**	**5,67[illegible]**	**6,090**	**5,744**	**-178**	**-3%**
North	Burks Falls	53	20	6[illegible]	40	43	-10	-19%
	Cochrane	68	95	4[illegible]	89	69	1	1%
	Dryden	50	41	4[illegible]	59	89	39	78%
	Elliot Lake	90	53	8[illegible]	85	83	-7	-8%
	Englehart	12	14	1[illegible]	11	15	3	25%
	Fort Frances	55	47	2[illegible]	40	51	-4	-7%
	Geraldton	17	11	[illegible]	14	16	-1	-6%
	Gore Bay	23	27	2[illegible]	23	18	-5	-22%
	Haileybury	64	71	4[illegible]	38	54	-10	-16%
	Kapuskasing	102	72	8[illegible]	75	93	-9	-9%
	Kenora	98	50	4[illegible]	78	65	-33	-34%
	Kirkland Lake	133	83	10[illegible]	91	72	-61	-46%
	Nipigon	24	19	31	16	12	-12	-50%
	North Bay	497	448	63[illegible]	395	513	16	3%
	Parry Sound	64	48	4[illegible]	34	59	-5	-8%
	Red Lake	4	4	[illegible]	2	4	0	0%
	Sault Ste. Marie	269	225	287	258	220	-49	-18%
	Sturgeon Falls	12		1[illegible]	20	24	12	100%
	Sudbury	1,060	872	79[illegible]	783	710	-350	-33%
	Thunder Bay	712	620	57[illegible]	510	528	-184	-26%
	Timmins	399	414	35[illegible]	351	299	-100	-25%
North Total		**3,806**	**3,234**	**3,35[illegible]**	**3,012**	**3,037**	**-769**	**-20%**

Region	Location	98/99	99/00	00/01	01/02	02/03	Change from 98/99 to 02/03	% Change from 98/99 to 02/03
Toronto	47 Sheppard Ave East	9 195	5 085	7 162	14 089	13 069	3 874	42%
	College Park	2 359	1 901	351	0	0	-2 359	-100%
	Keele Street	1 103	0	0	0	0	-1 103	-100%
	Lawrence Ave East	443	0	0	0	0	-443	-100%
Toronto Total		**13.100**	**6 986**	**7.513**	**14 089**	**13.069**	**-31**	**0%**
West	Cambridge	363	310	270	249	261	-102	-28%
	Chatham	315	330	351	343	367	52	17%
	Goderich	254	195	199	137	147	-107	-42%
	Guelph	702	529	551	501	467	-235	-33%
	Kitchener	1 795	1 497	1 335	1 625	1 447	-348	-19%
	London	1 972	1 669	1 360	1 296	1 663	-309	-16%
	Owen Sound	168	394	221	302	319	151	90%
	Sarnia	320	271	227	317	304	-16	-5%
	St Thomas	268	259	239	329	461	193	72%
	Stratford	314	271	307	237	185	-129	-41%
	Walkerton	261	253	224	217	272	11	4%
	Windsor	1 697	1 416	1 469	1 525	1 505	-192	-11%
	Woodstock	359	271	180	297	371	12	3%
West Total		**8.788**	**7.665**	**6.933**	**7.379**	**7.769**	**-1.019**	**-12%**
Ontario Total		**53.897**	**44.210**	**40.576**	**49.779**	**49.032**	**-4.865**	**-9%**

(1) Effective April 1, 2001 the monetary jurisdiction of the Small Claims Court was increased from $6,000 to $10,000

(2) Includes trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment

SOURCE CISS

	1998	1999	2000	2001	2002
Appeals Pending as of Jan. 1 (2)	1,590	1,518	1,573	1,448	1,263
Appeals Added	1,147	1,159	1,164	966	873
Appeals Disposed (1)	1,219	1,104	1,289	1,151	950
Appeals Pending as of Dec. 31 (2)	1,518	1,573	1,448	1,263	1,186

(1) Includes closed out appeals
(2) Statistics are generated annually, in-year corrections result in differences

Source: Court of Appeal for Ontario

	1998	1999	2000	2001	2002
Appeals Pending as of Jan. 1 (2)	1,654	1,318	931	871	886
Appeals Added During Period	1,232	1,002	953	948	939
Appeals Disposed During Period	1,568	1,389	1,013	934	1,015
Appeals Pending as of Dec. 31 (2)	1,318	931	871	885	810

(1) Includes perfected and unperfected appeals
(2) Statistics are generated annually, in-year corrections result in differences

Source: Court of Appeal for Ontario